

# **TOSHIBA**

TOSHIBA2STLabelPrinter

## **DB-EA4D**

### **PrinterDriverManual**

FirstEdition: April27,2012

**TOSHIBA TEC CORPORATION**

This document describes the precautions for using the 2ST Label Printer Windows Printer Driver.

This document assumes that the reader is familiar with the following:

- General characteristics of Windows and Windows printer driver
- General characteristics of 2ST Label Printer

Notes:

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The official name of Windows is the "Microsoft Windows Operating System".

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# 1. SystemRequirement

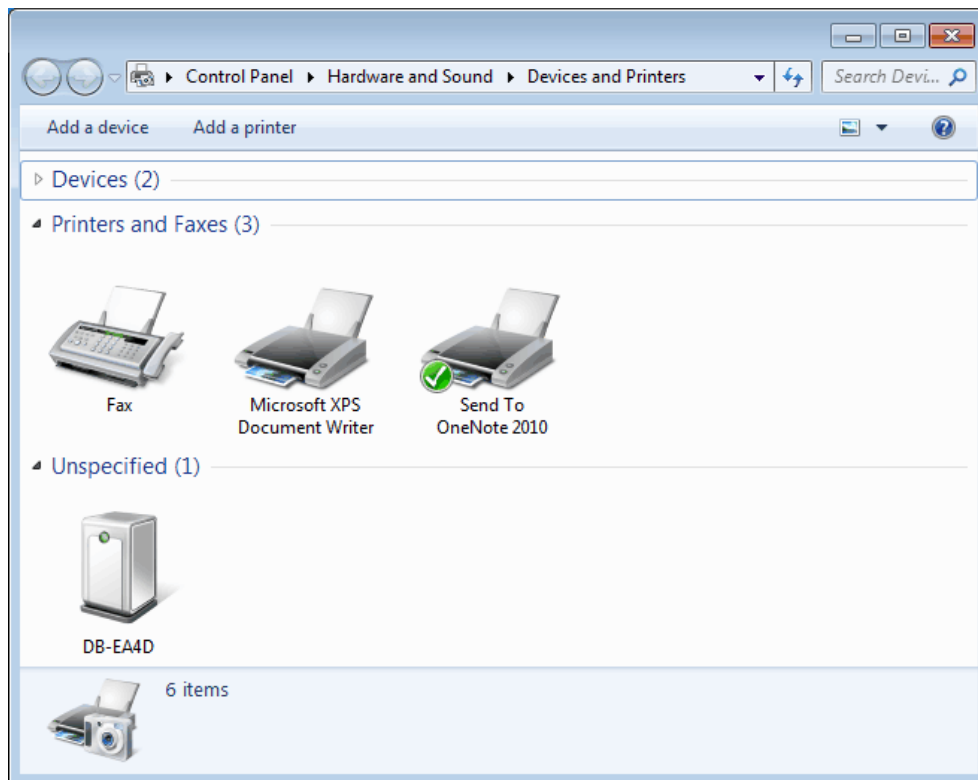
OS: WindowsXPProfessional(English)/7(32bit,6 4bit)(English)  
Language: English  
PrinterI/F: USB(PrinterClass)  
LAN(TCP/IP)  
Parallel(Optional)

## 2.DriverInstallationguide

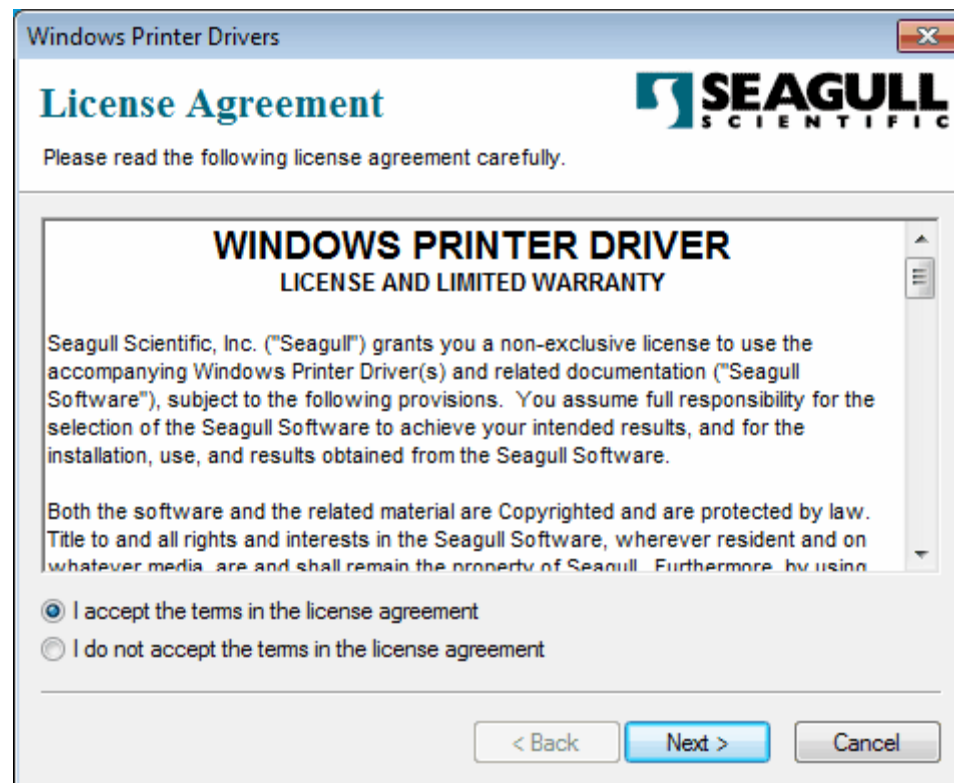
### 2.1. InstallationforWindows7(32-bit,64-bit)

#### 2.1.1. InstallationonUSB/F

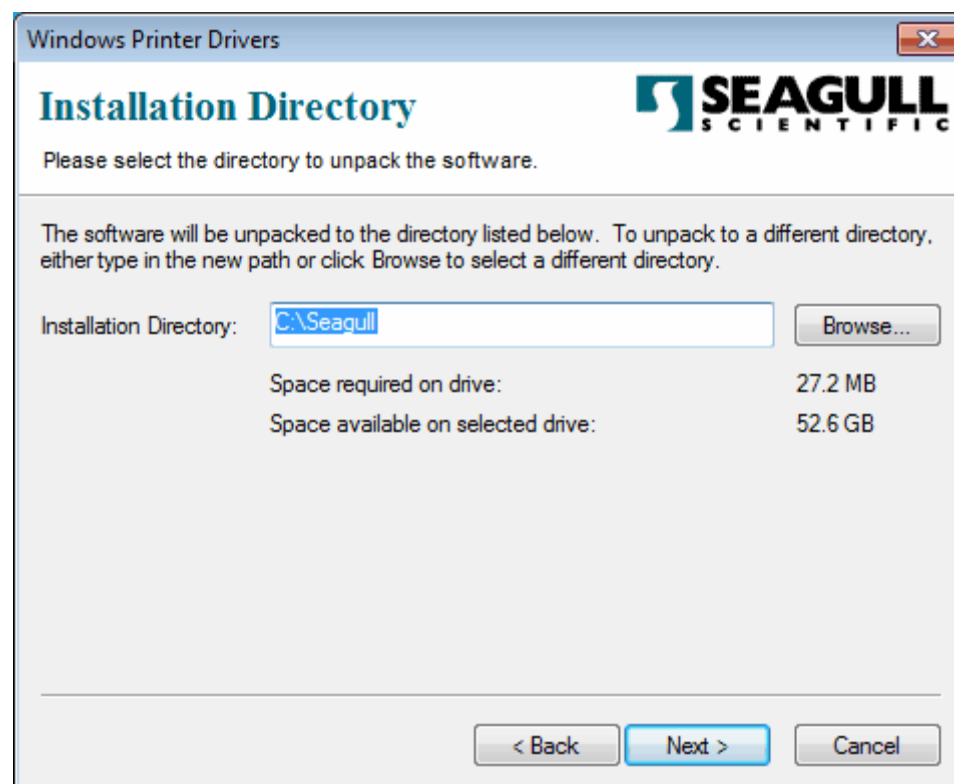
PlugprinteronUSB/Fandturniton,beforerunn inginstaller.  
You'llsee"Unspecified"iconnamed"DB-EA4D"assh ownbelow.



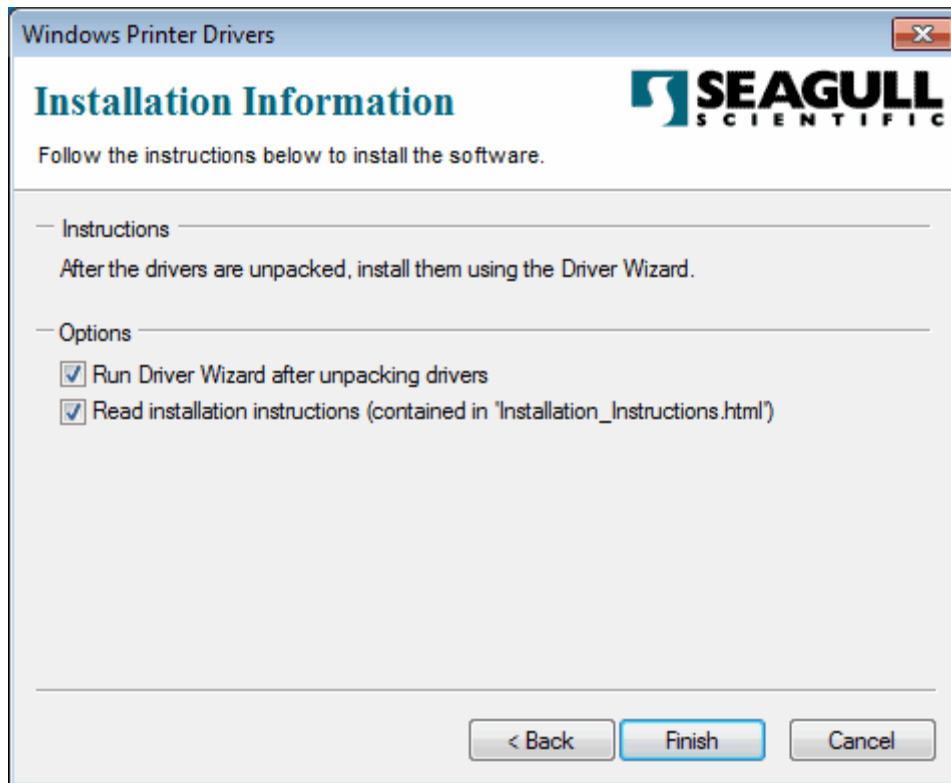
Afterthis,runyourprinterdriver'spackagetoun packandstartinstallation.



Select "I accept..." and click "Next>".



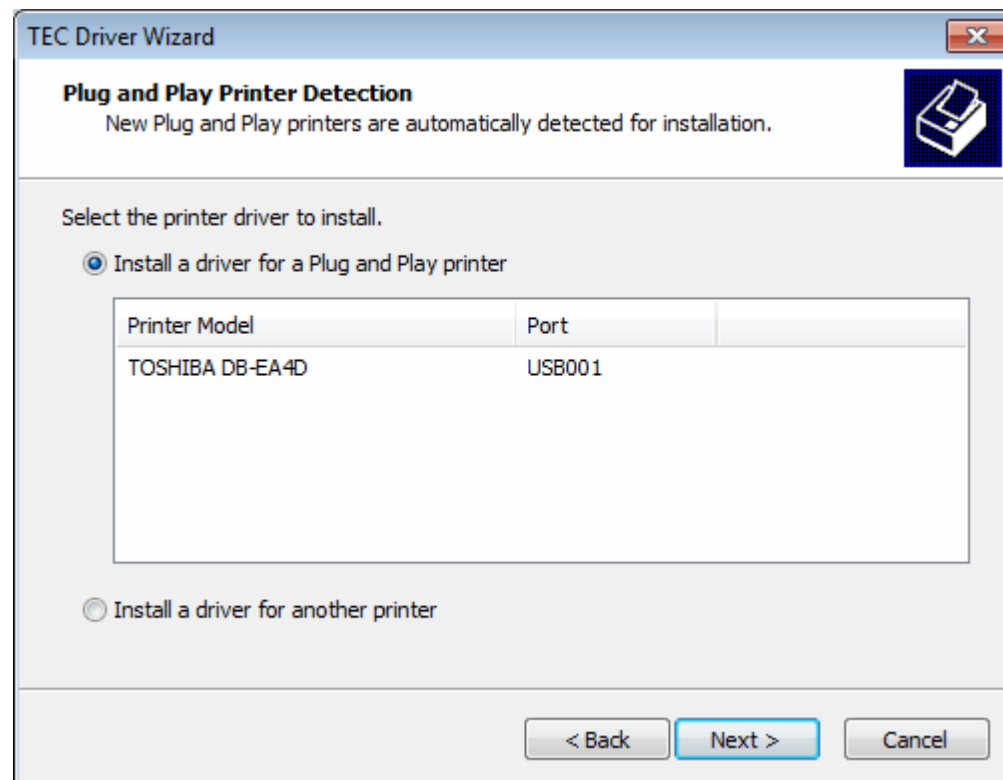
Specify the directory to unpack and click "Next>".



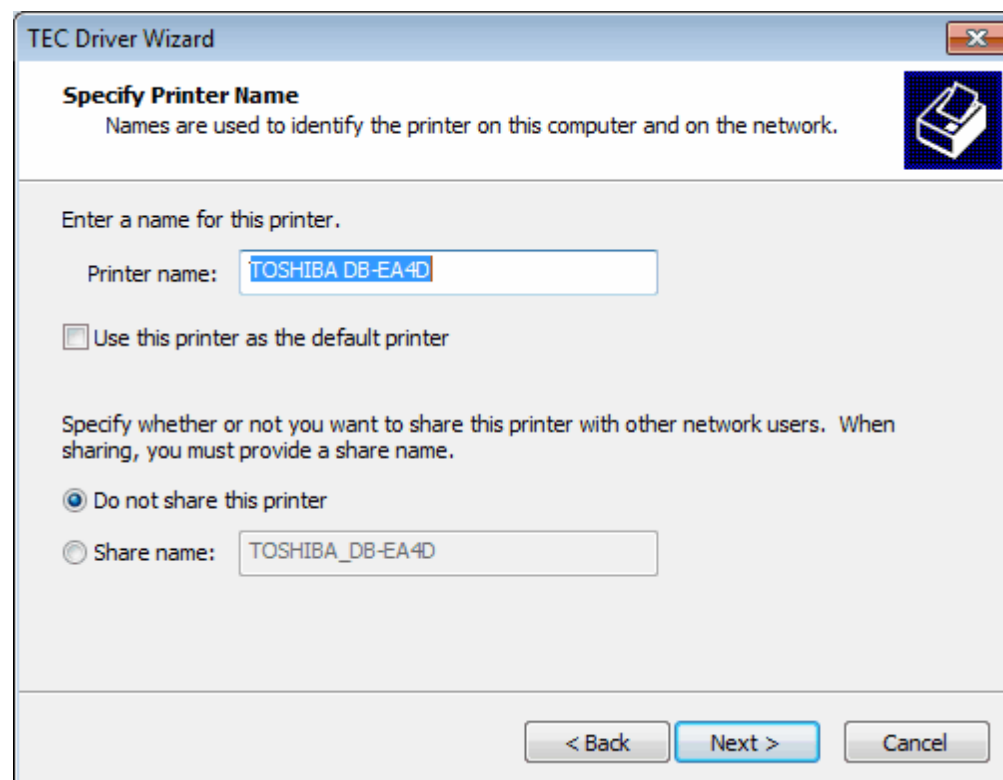
Click "Finish" to start unpacking drivers and "Driver Wizard" will run automatically as shown below.



Select "Install printer drivers" and click "Next >".

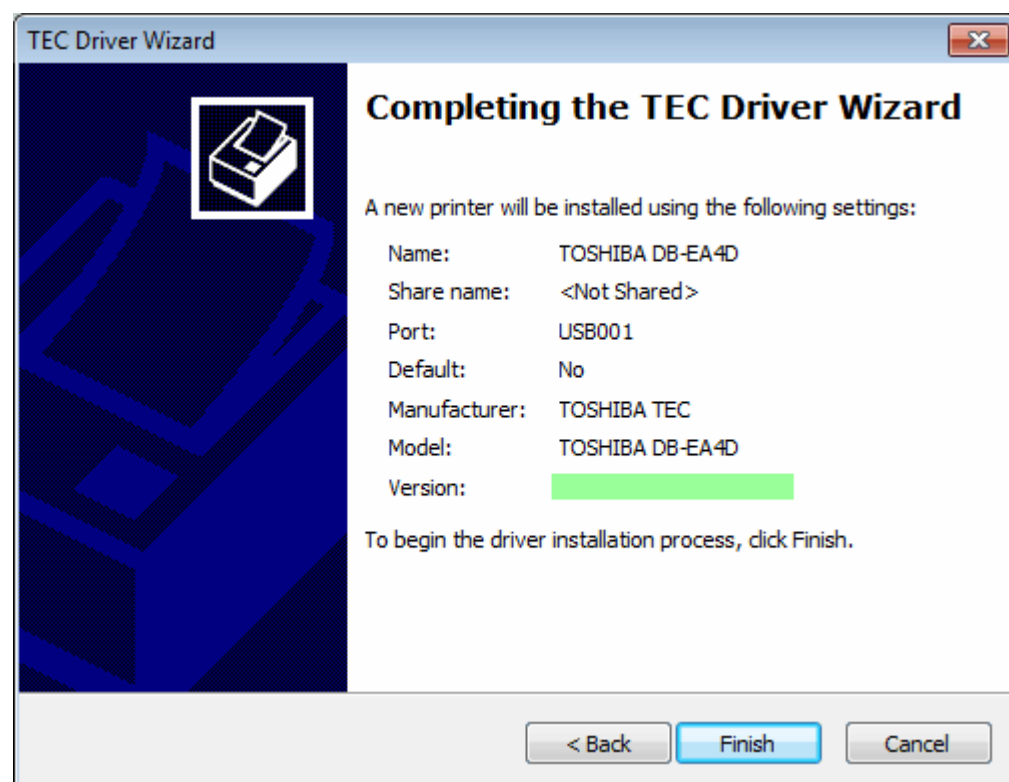


Select "Install a driver for a Plug and Play printer" and click "Next >" to proceed with installation.

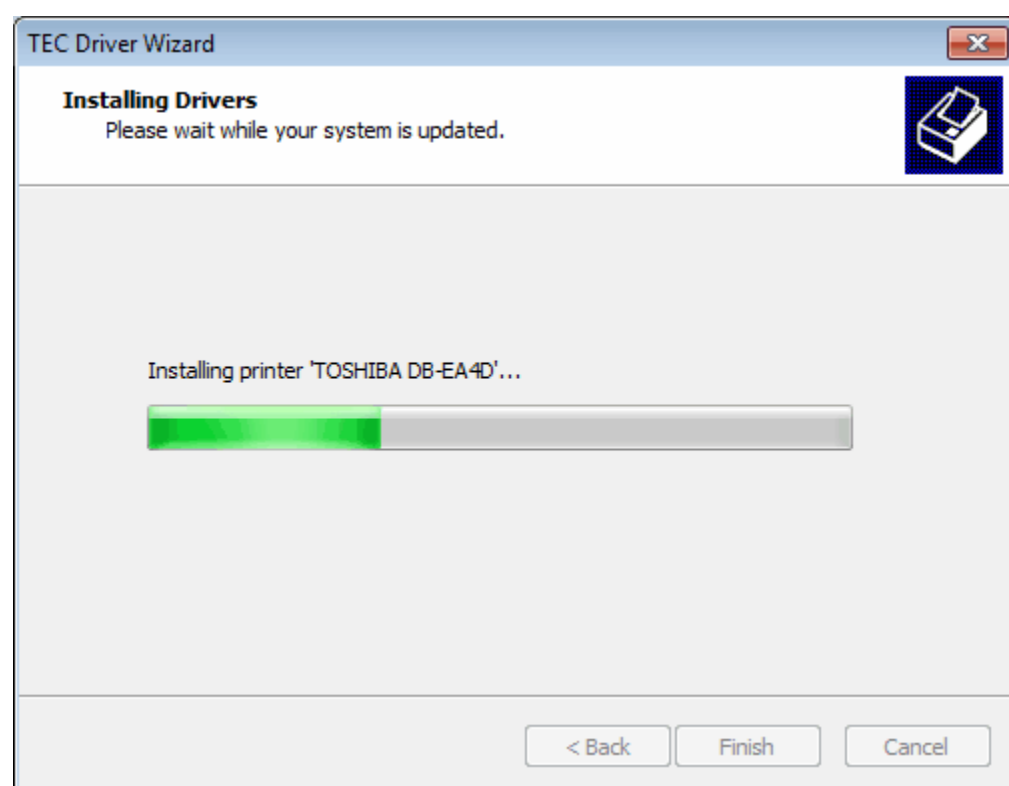


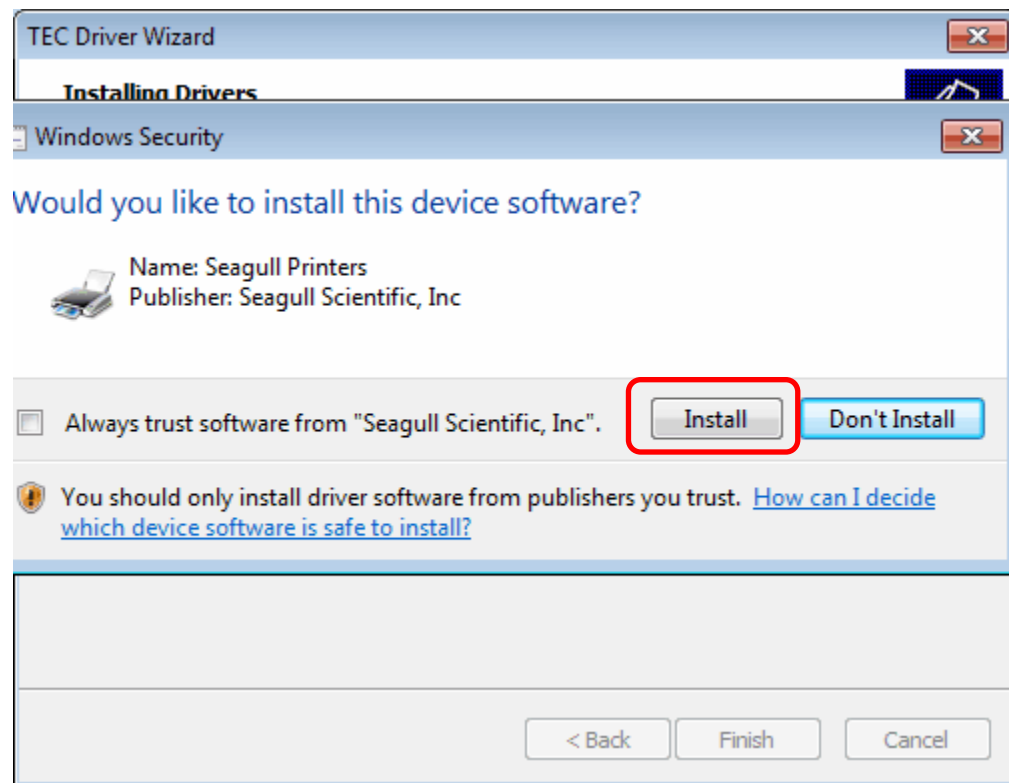
Specify "Printer name" and select "Do not share..." and click "Next >".



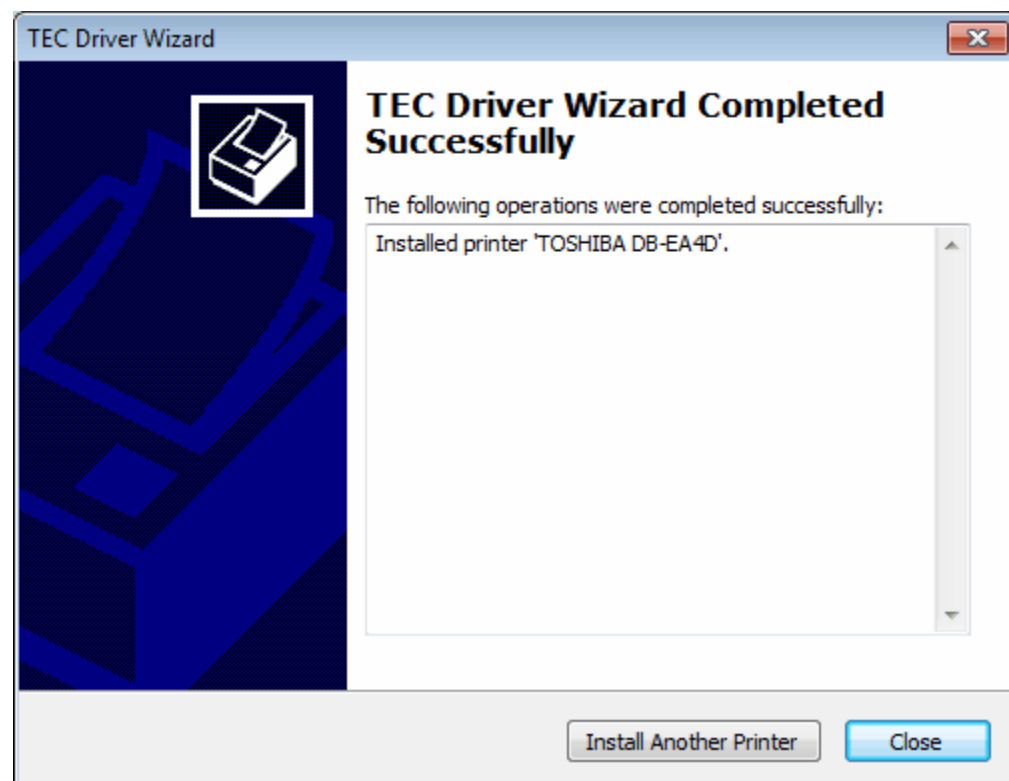


Click "Finish" to begin installation process.



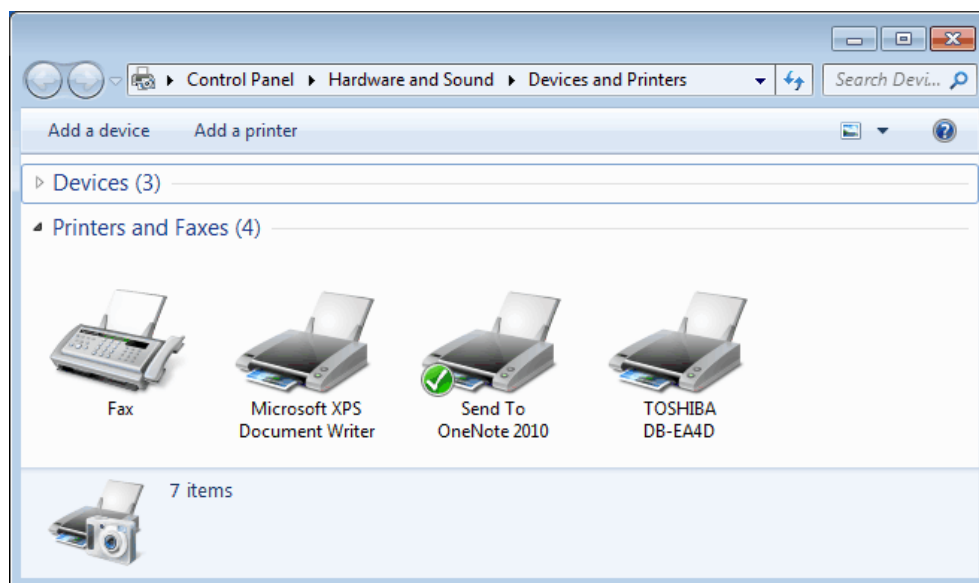


You'll see this warning, please click "Install" to proceed.



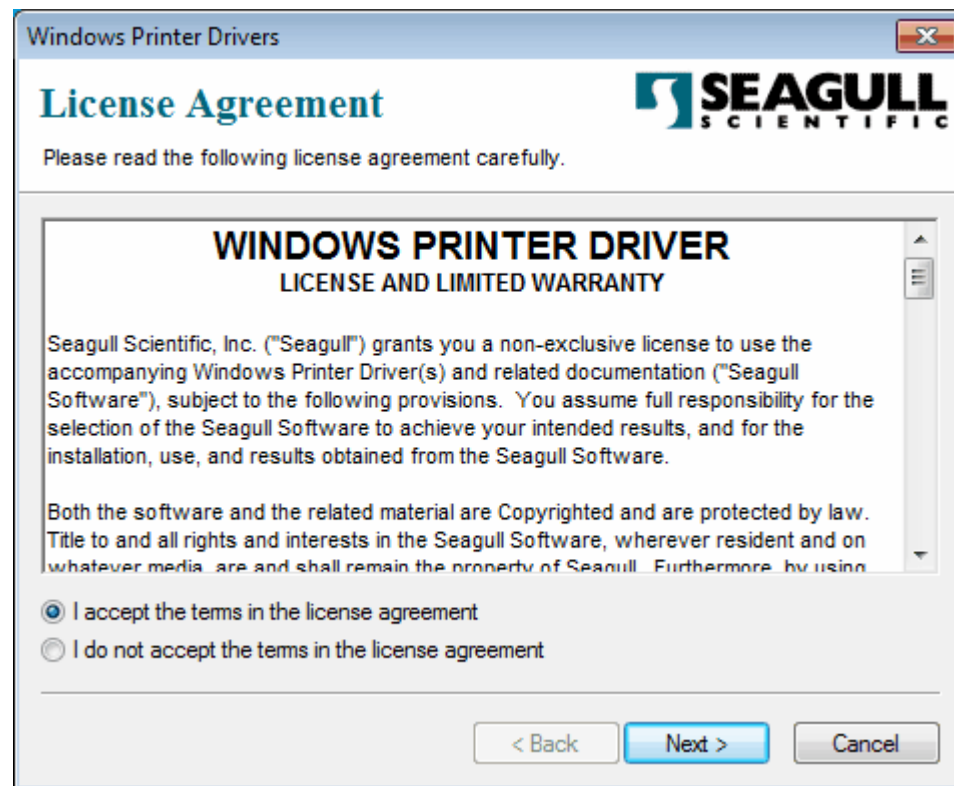
Printer driver for "TOSHIBA DB-EA4D" is installed, click "Close" to complete.

After installation, you'll see below "TOSHIBA DB-EA4D" icon in the "Devices and Printers" folder.

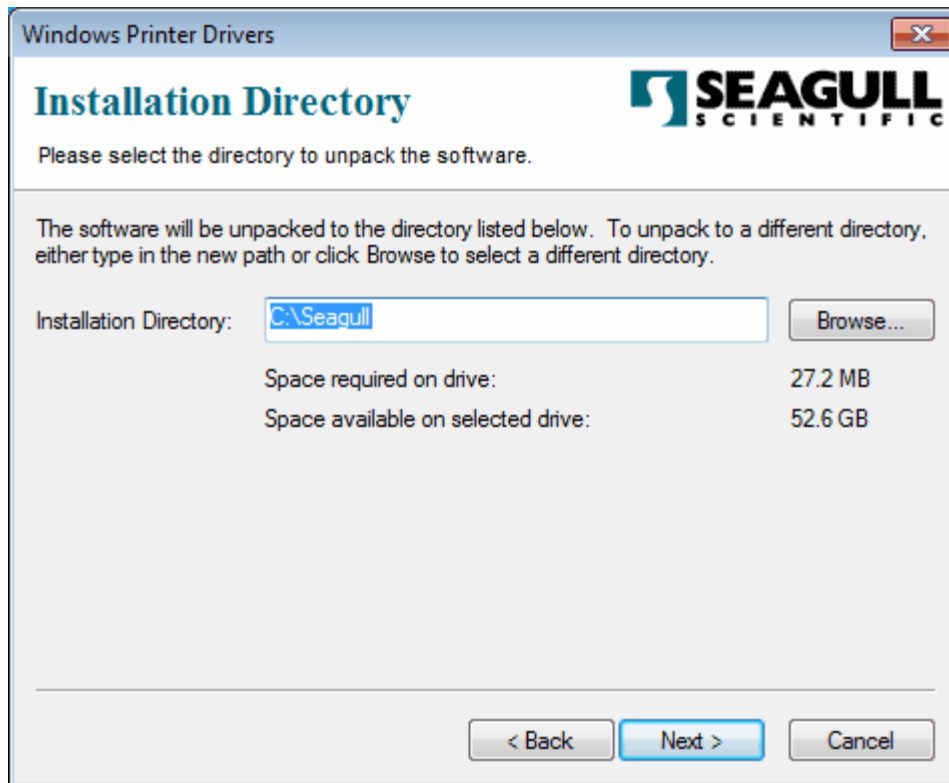


### 2.1.2. InstallationonParallel/F

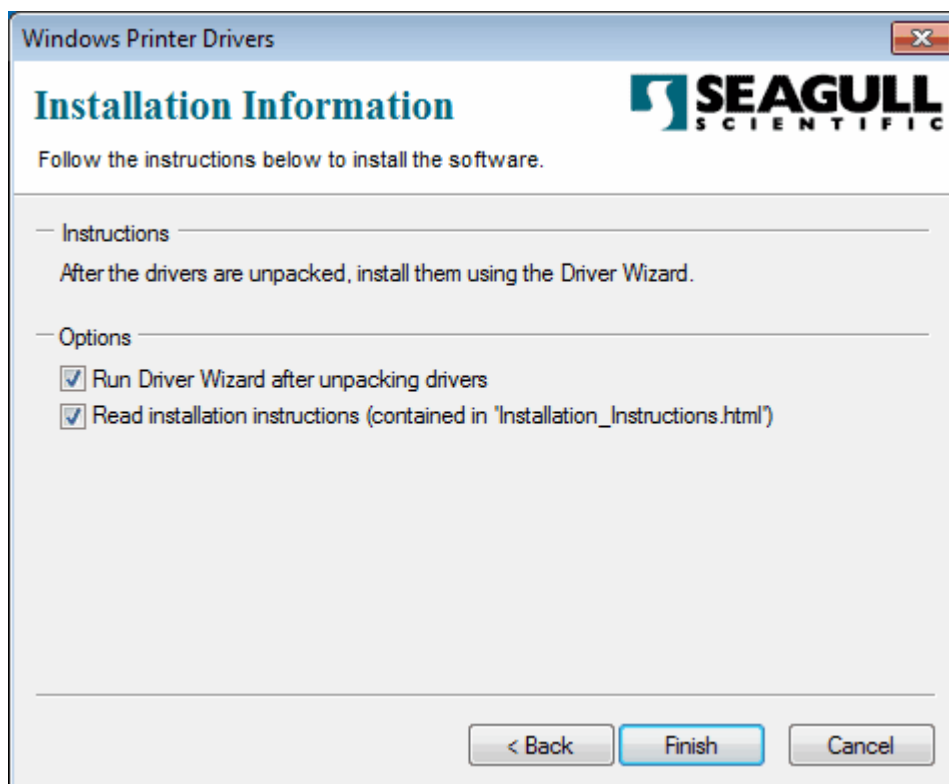
Runyourprinterdriver'spackagetounpackandstartinstallation.



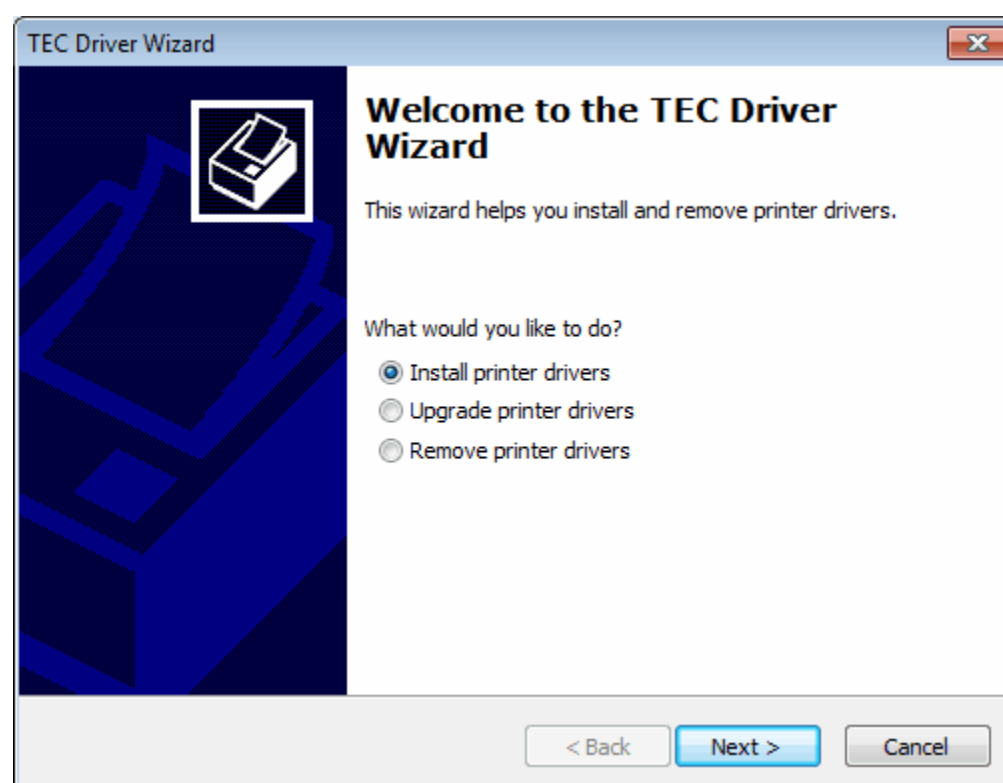
Select "I accept..." and click "Next>".



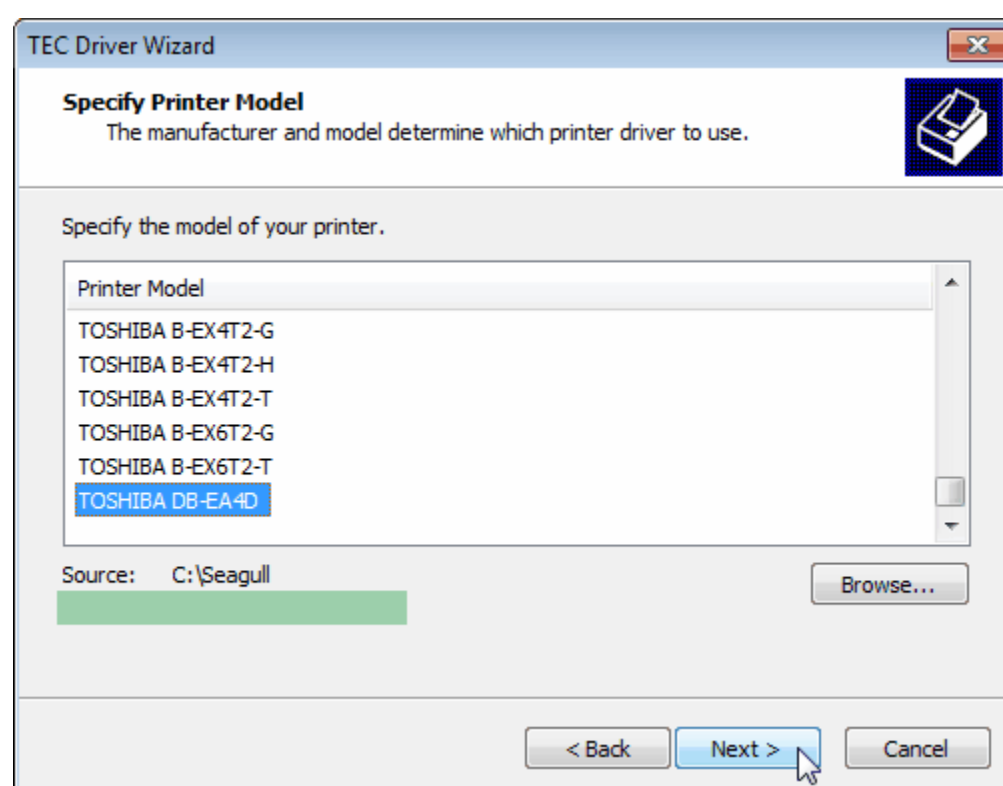
Specify the directory to unpack and click "Next >".



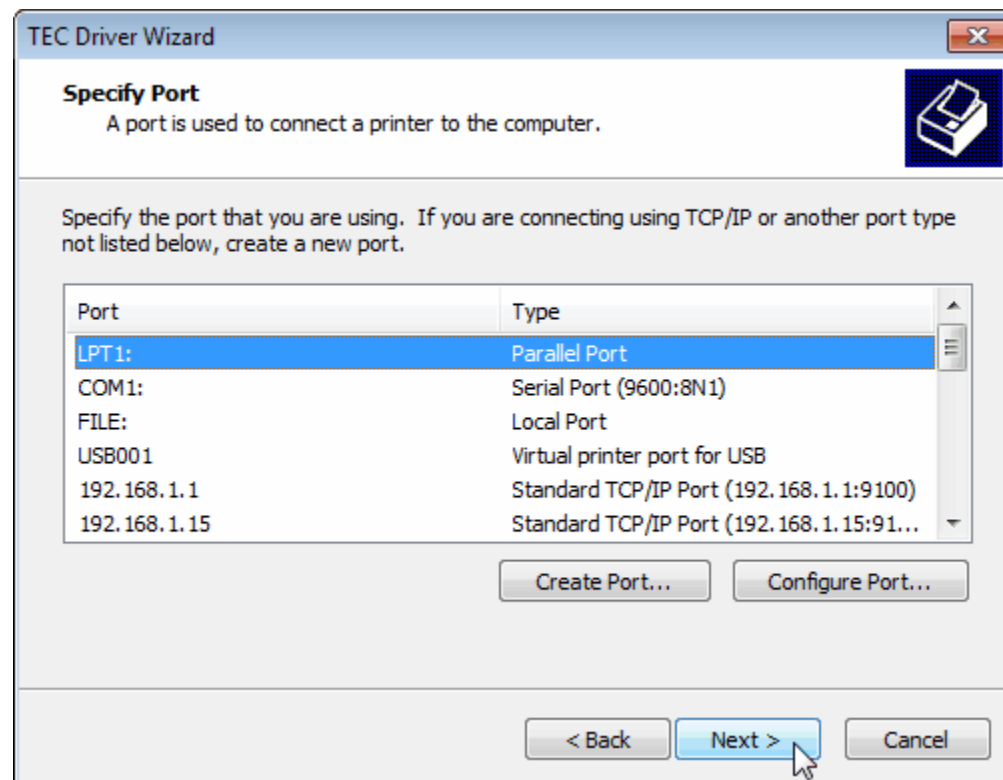
Click "Finish" to start unpacking drivers and "Driver Wizard" will run automatically as shown below.



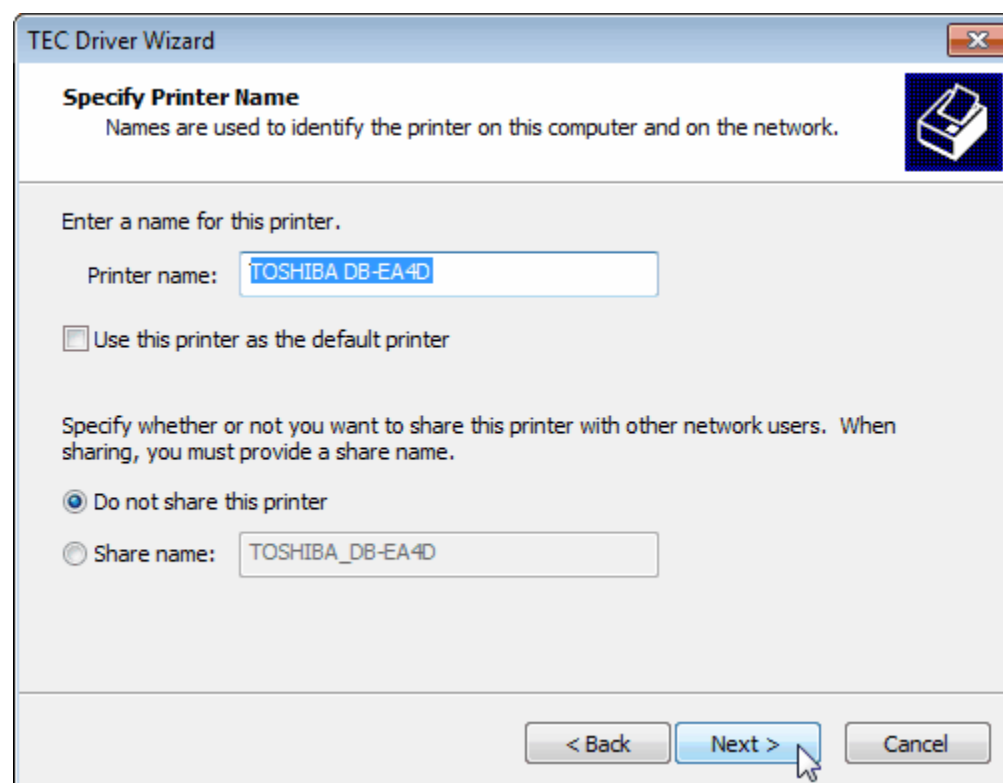
Select "Install printer drivers" and click "Next >"



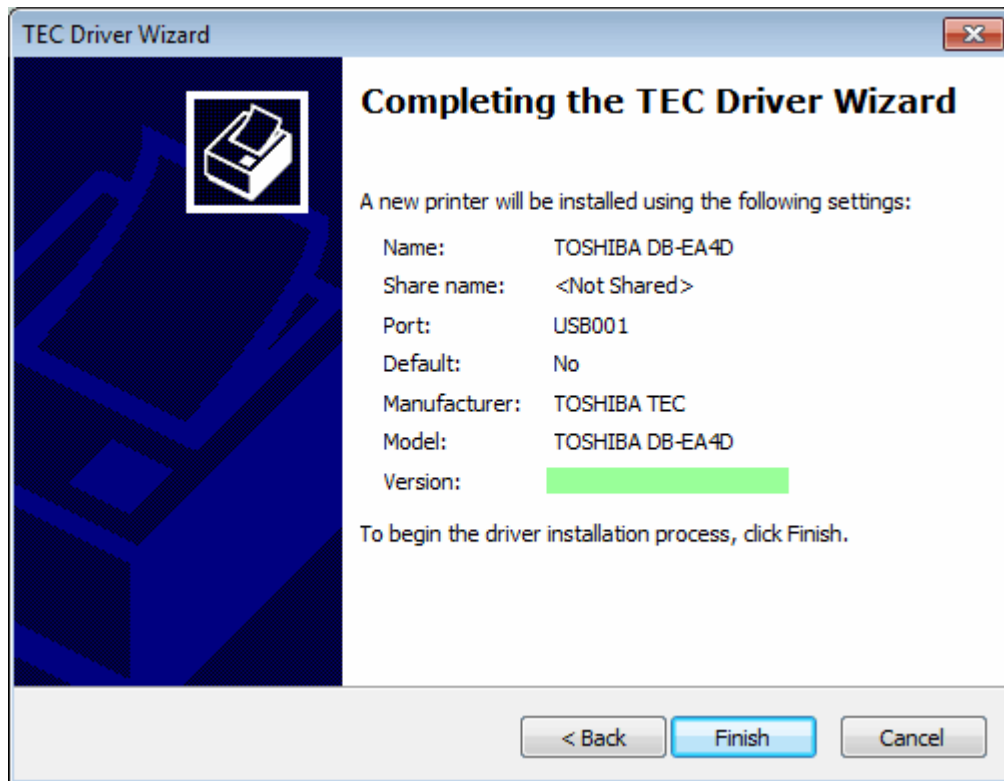
Select "TOSHIBA DB-EA4D" and click "Next >"



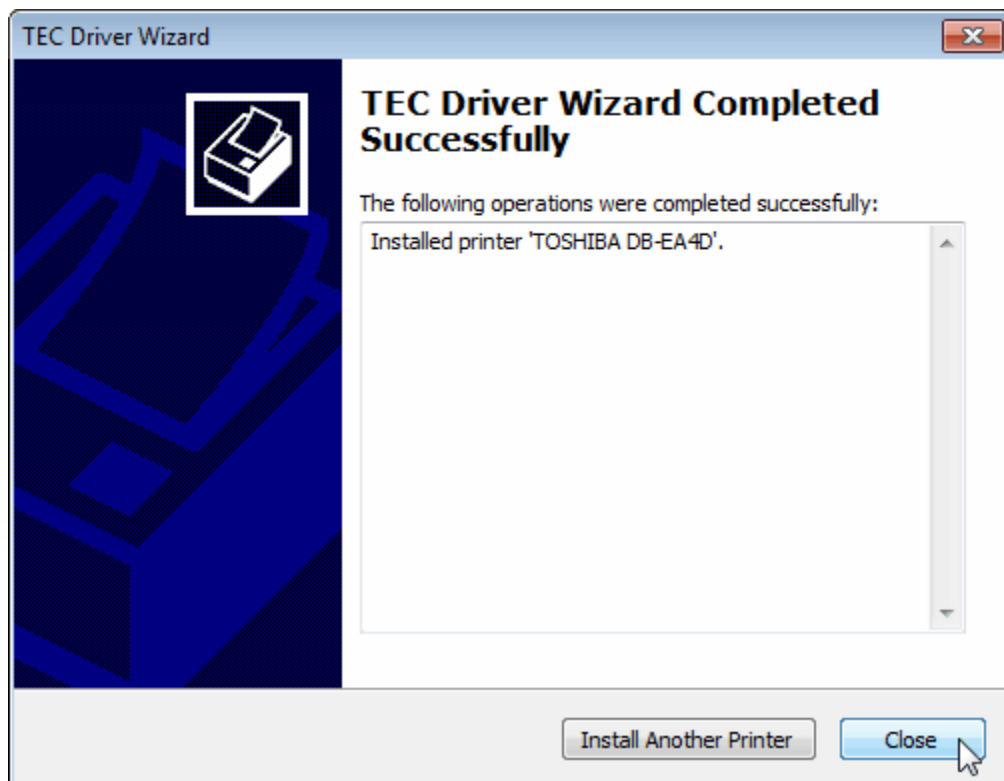
Select "LPT1:" and click "Next >".



Specify "Printername" and select "Do not share..." and click "Next >".



Click "Finish" to begin installation process.

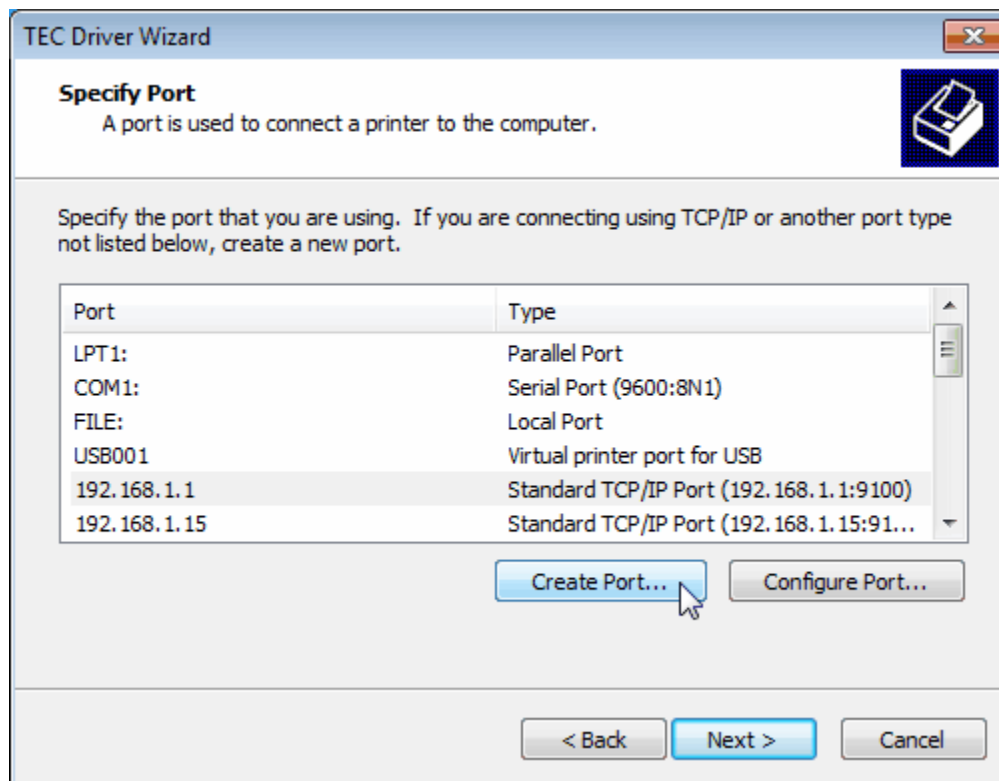


Printer driver for "TOSHIBA DB-EA4D" is installed, click "Close" to complete.

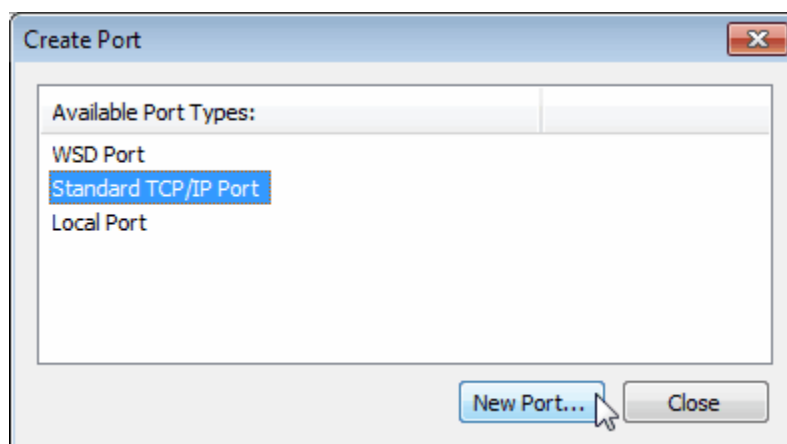


### 2.1.3. InstallationonEthernet

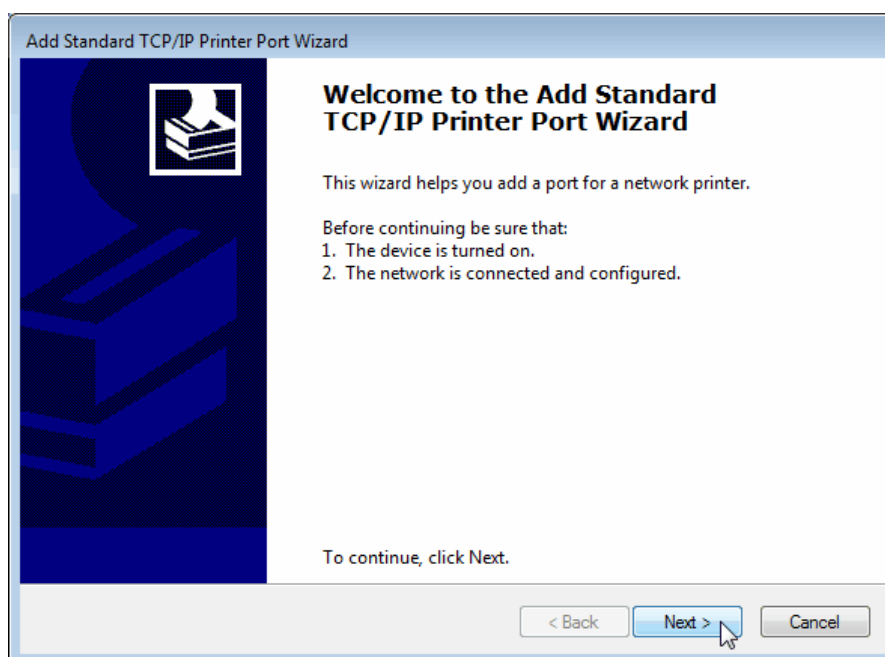
Followthesameinstaloperationas" InstallationonParallel/F"untilyousee thedialogtospecifyportasshownbelow.



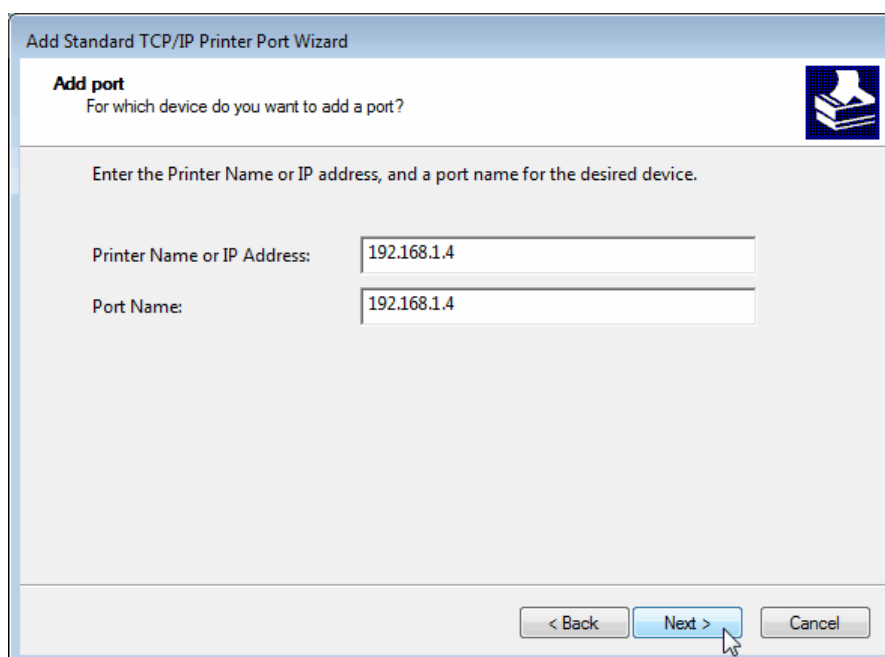
IfyouhavenoTCP/IPPortwhichhassameIPAddress asprinterhas,click "CreatePort...".



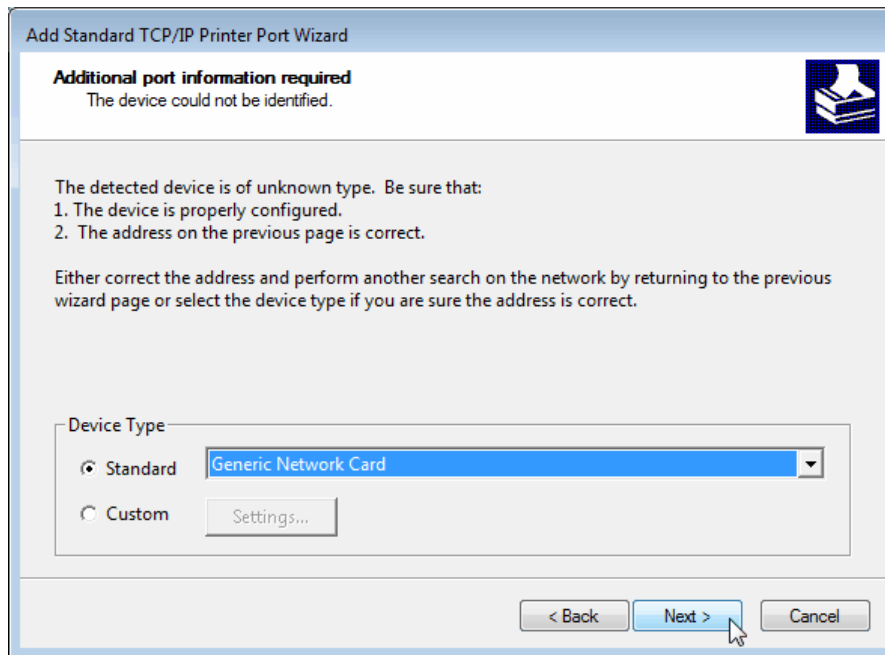
Select"StandardTCP/IPPort"andclick"NewPort..." .



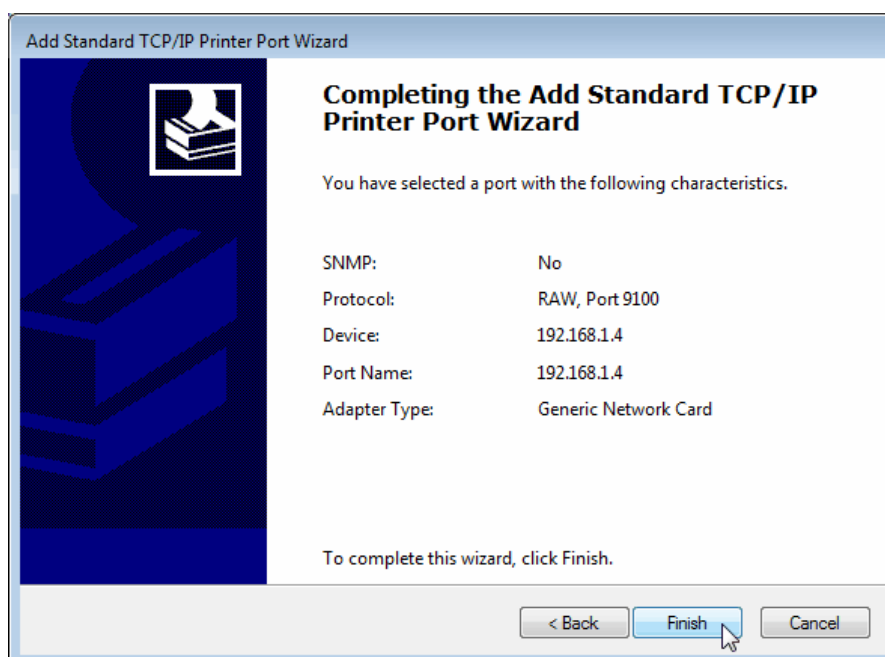
Click "Next>".



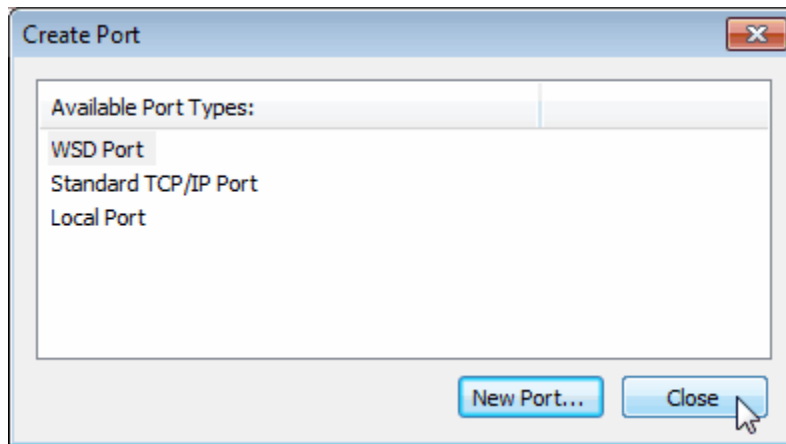
Specify the IP address with which printer is configured and click "Next>".



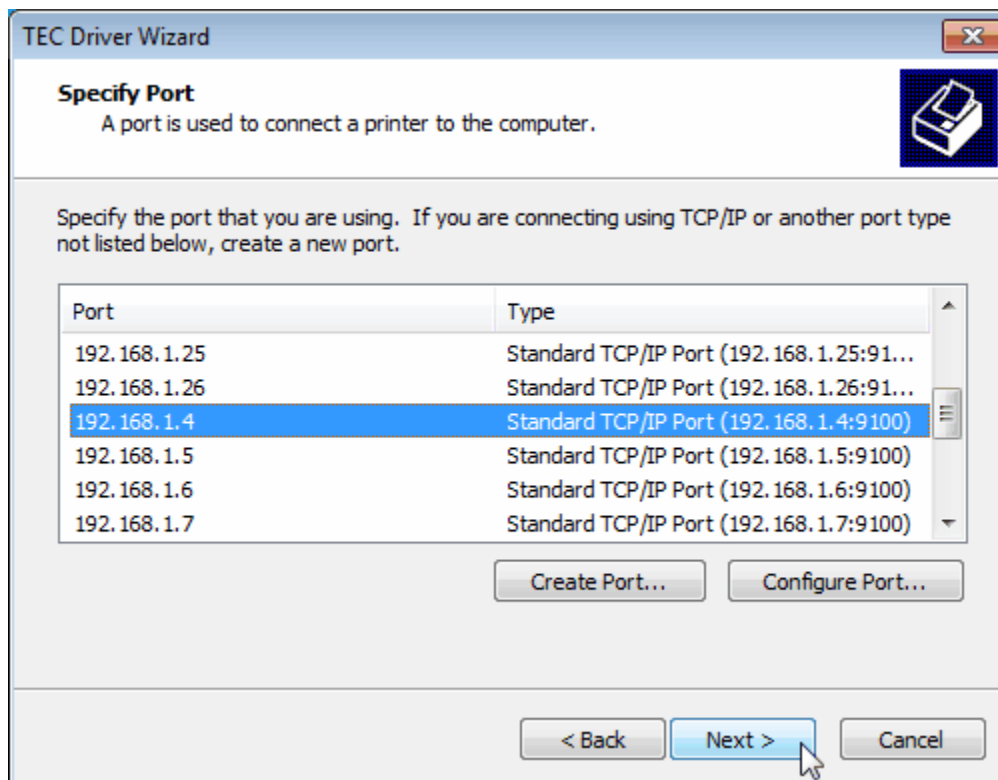
Click "Next>".



Click "Finish" to complete the wizard.



Click "Close".

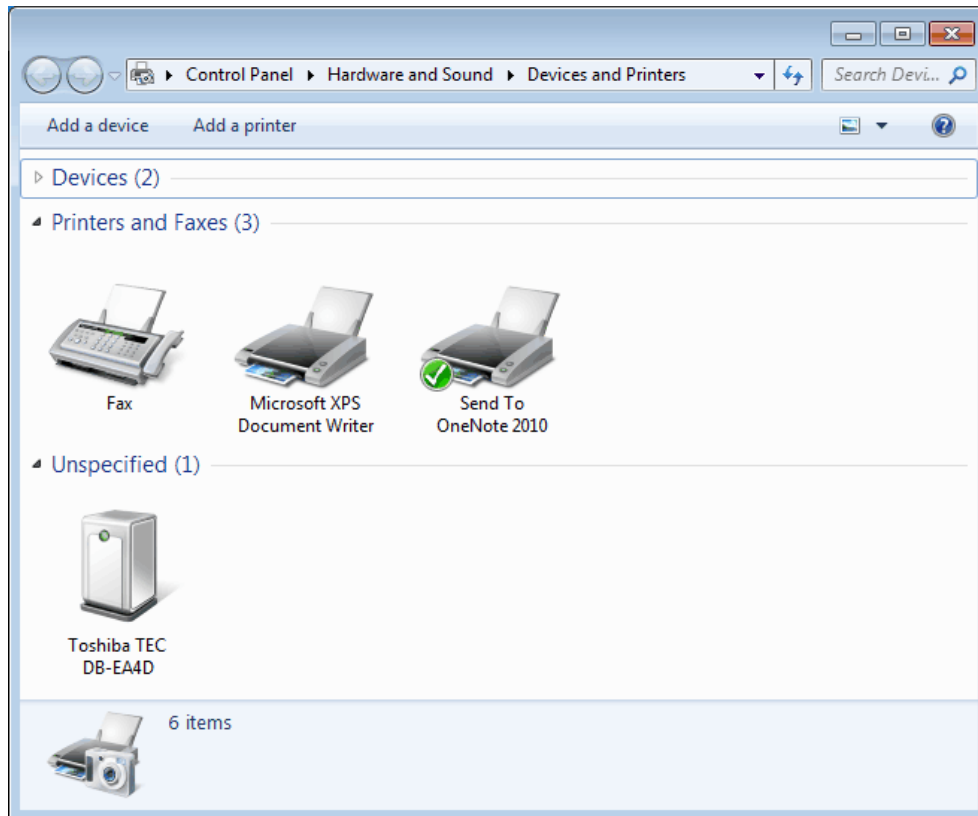


Makesurethenewportiscreatedandclick"Next>".  
Afterthis,followthesameoperationsas"InstallationonParallel/F".

### 2.1.4. InstallbyPlug-N-PlaybyParallel

ConnectyourprinterwithParallelcableandturni  
You'llseethe"Unspecified"iconiscreatedin"De

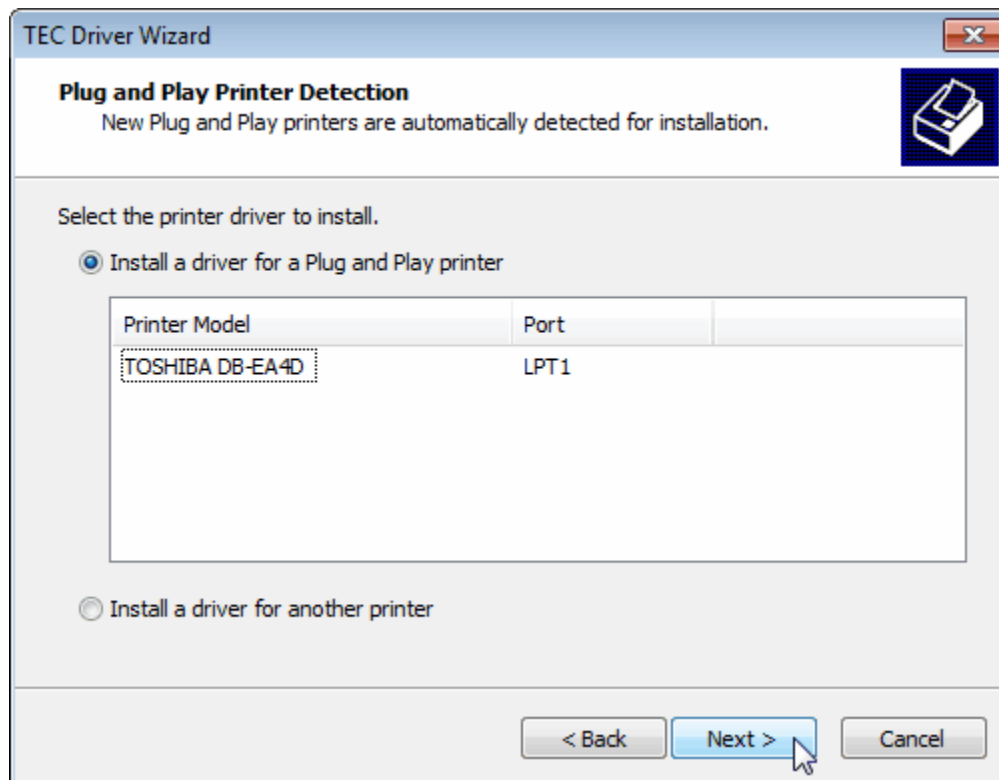
ton,thenrestartyourPC.  
vicesandPrinters"folder.



Afterthis,pleaseproceedyourinstallationproces

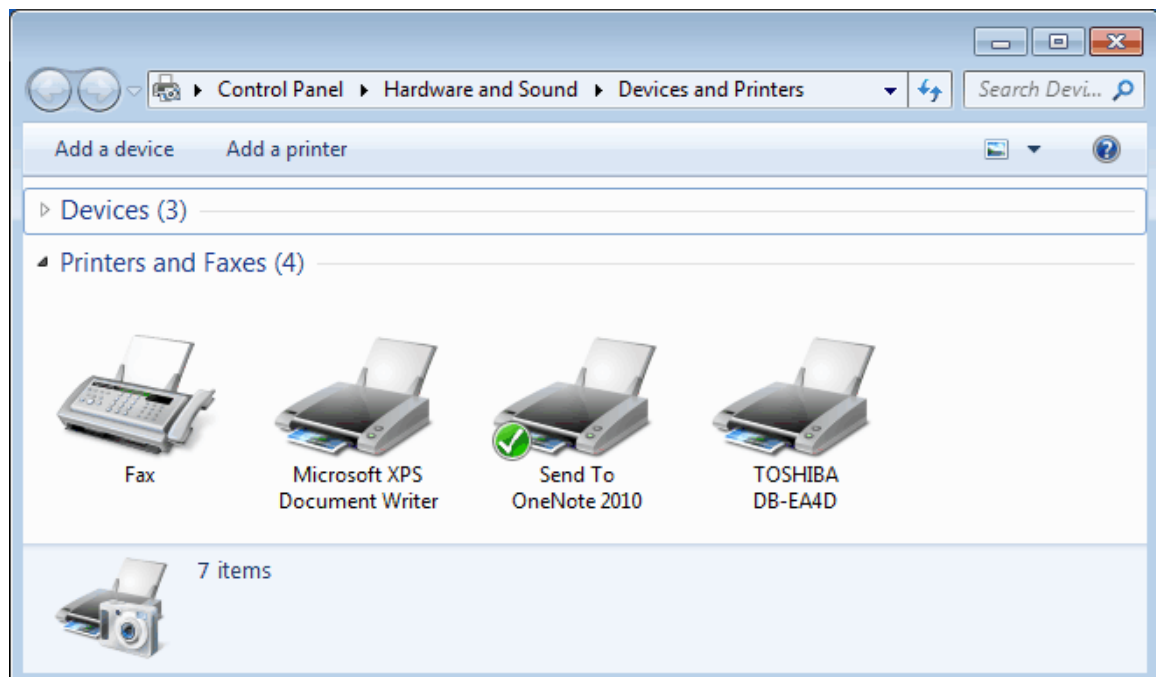
sasshownin"2.1.2".

You'll see below dialog during your installation process.



Click "Next >" to proceed your installation on this dialog.

After installation completes, the "Unspecified" icon is removed and "TOSHIBA DB-EA4D" icon is created as shown below.



## 2.2. Hardware Wizard

With Windows XP, you'll see below "Hardware Wizard" on connecting your printer with USB or parallel/F.



Please ignore this wizard and proceed your installation with printer driver package or "DriverWizard.exe" extracted from the package.

After installation, you'll see "TOSHIBA DB-EA4D" in the "Printers and Faxes" folder as shown below.



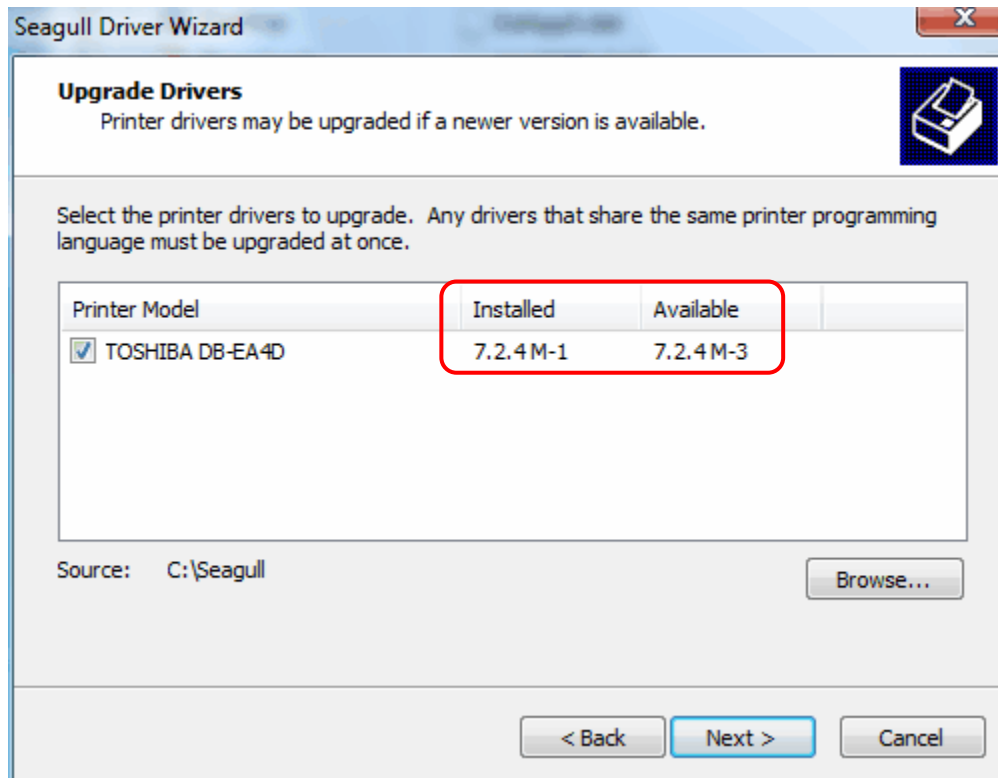
## 2.3. UpdateDriver

To update printer driver, run your new printer driver package to start installation process as shown in "2.1 Installation for Windows 7 (32-bit, 64-bit)".

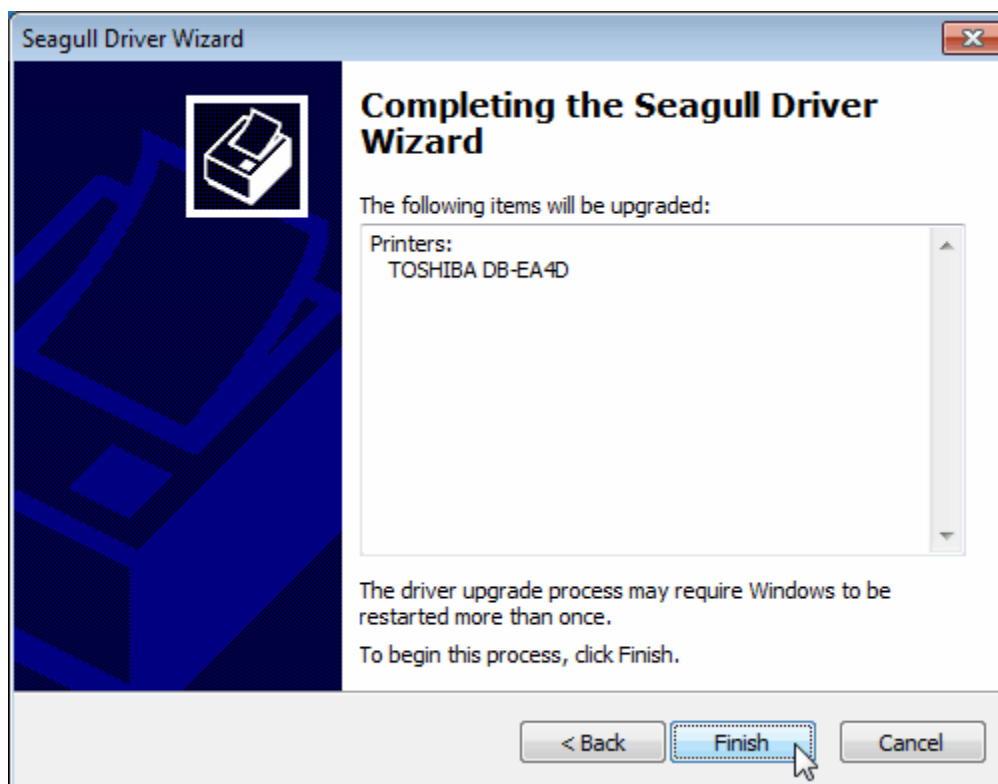
When you see below dialog, please select "Upgrade printer drivers" and click "Next >" to proceed.



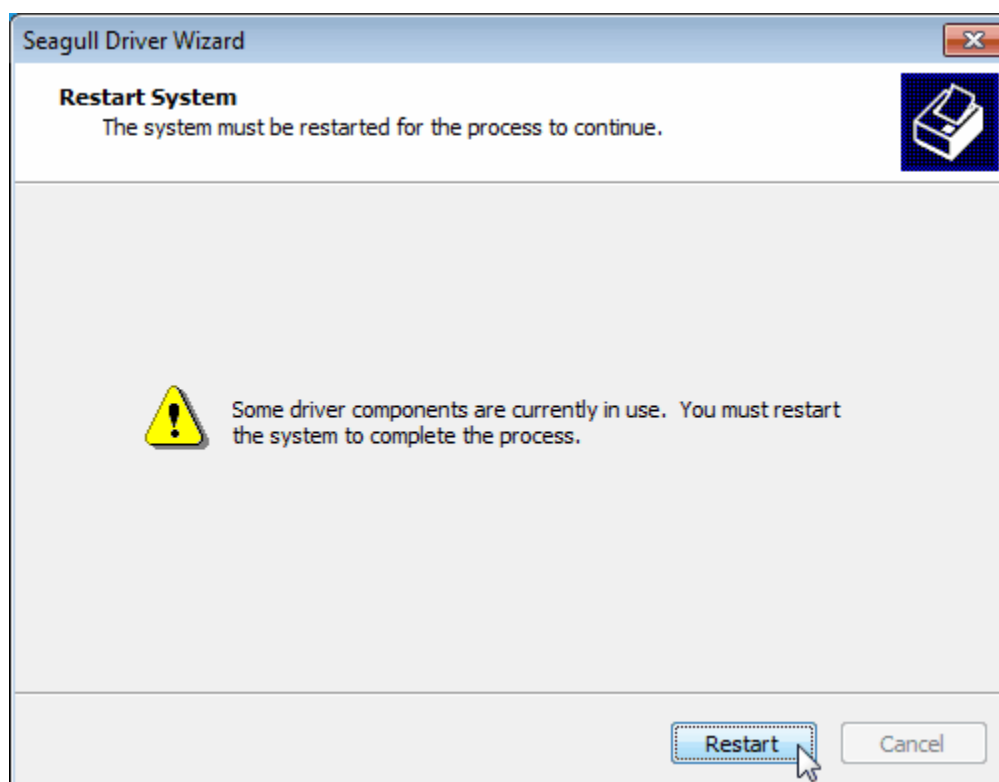




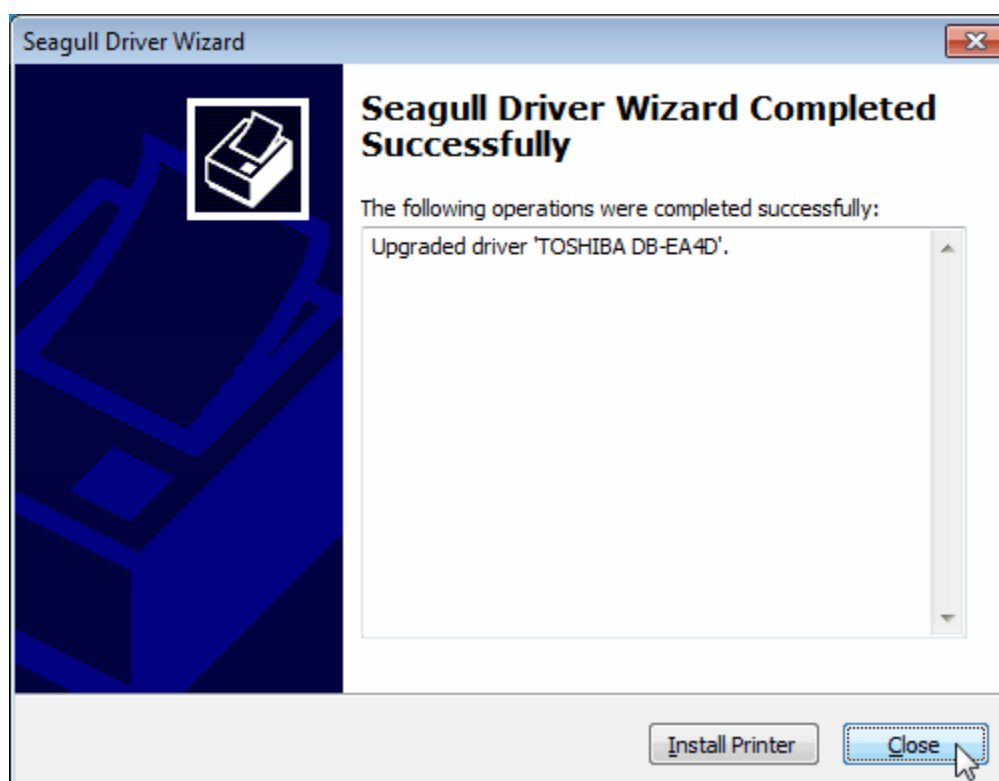
Makesuretheversioninstalledandtobeupdateas shownabove.  
Click"Next>".



Click"Finish"tocompletetheWizardandstartup d atingprinterdriver.

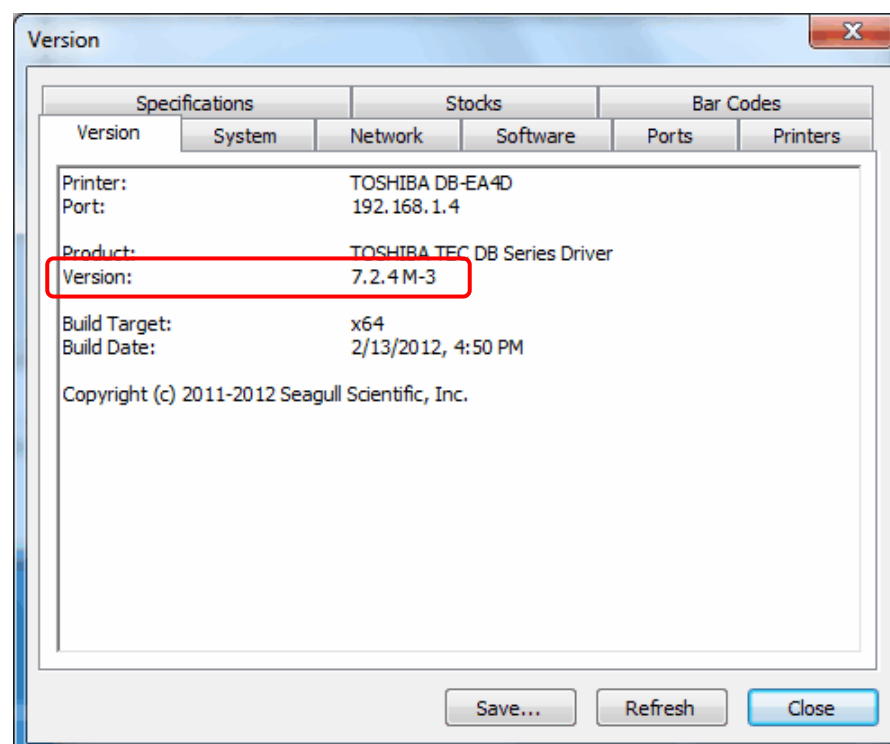
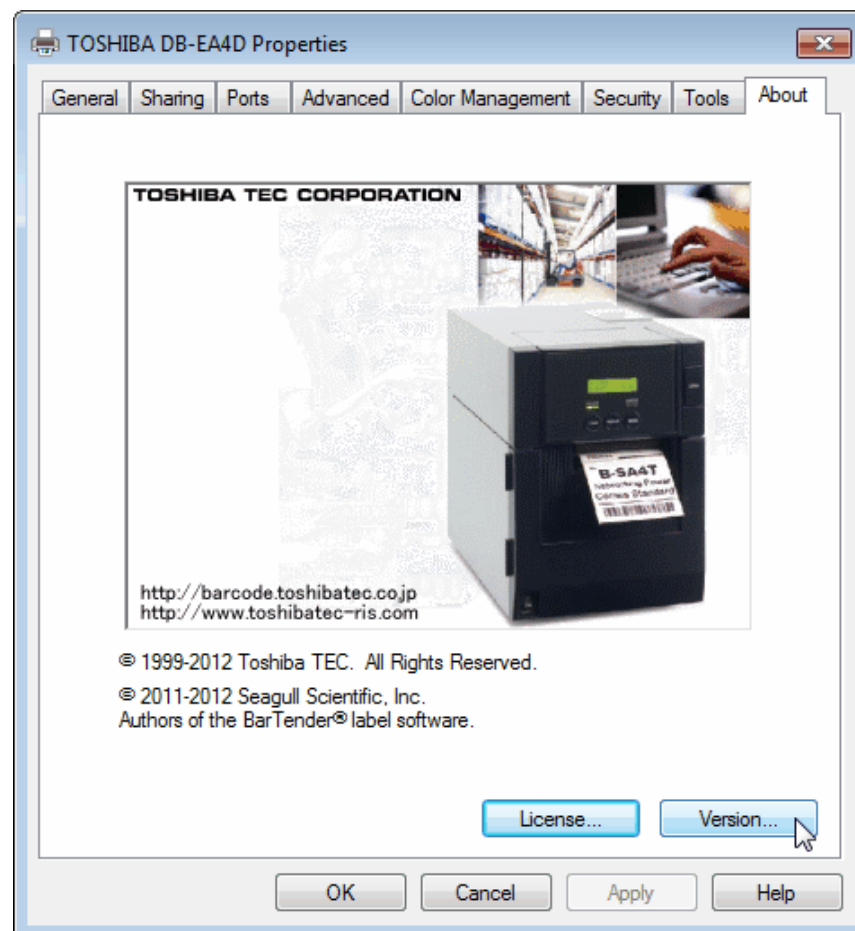


Click "Restart".



After restarting your system, update of printer driver completes.  
Click "Close" to complete.

To confirm the printer version, open "About" tab of printer's properties as shown below and click "Version..."



## 3.PrinterPropertiesandSettings

### 3.1.PrinterConfiguration

Belowtableshowstheprinterconfigurationsavailablefrom"Printer Properties".

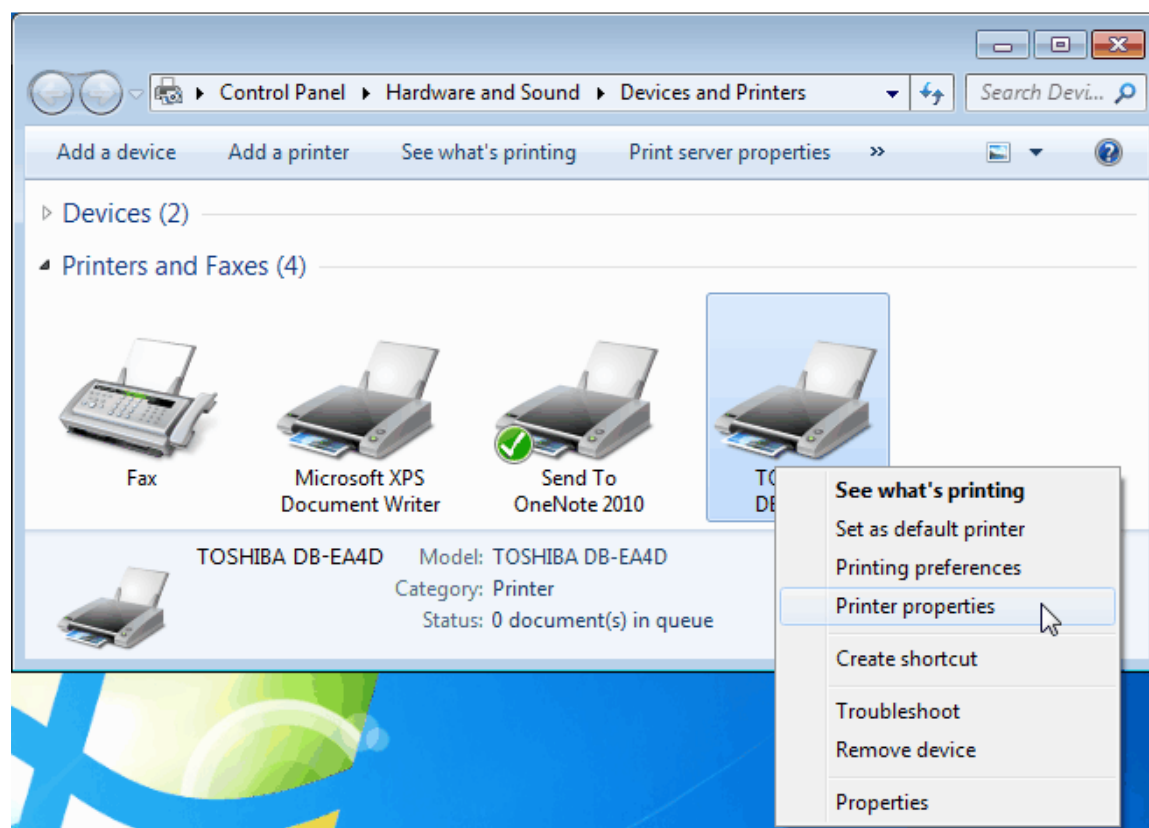
**Table3-1 AvailablePrinterConfiguration**

| Category | Configuration | SubItem                    | Availableoptionsorrange   |
|----------|---------------|----------------------------|---|
| Media    | MediaType     | -                          | Continuous/<br>LabelsWithGaps/<br>LabelsWithBlackMarks/<br>LabelsWithPerforation/<br>CutSheet |
|          | FormWidth     | -                          | 58mm/80mm/4in/5.1in   |
|          | FormLength    | -                          | 2.76in-21.84in  |
|          | CutOffset     | -                          | -0.25in-2.9in   |
| Options  | PrintSpeed    | Use<br>variableprintspeed  | Enable/Disable  |
|          |               | MaxPrintSpeed <sup>2</sup> | 3.00in/sec/4.00in/sec/5.00in/sec/6.00in/sec   |
|          |               | PrintSpeed                 | 3.00in/sec/4.00in/sec/5.00in/sec /6.00in/sec  |
|          | Darkness      | FrontHead                  | 0-15  |
|          |               | BackHead                   | 0-15  |

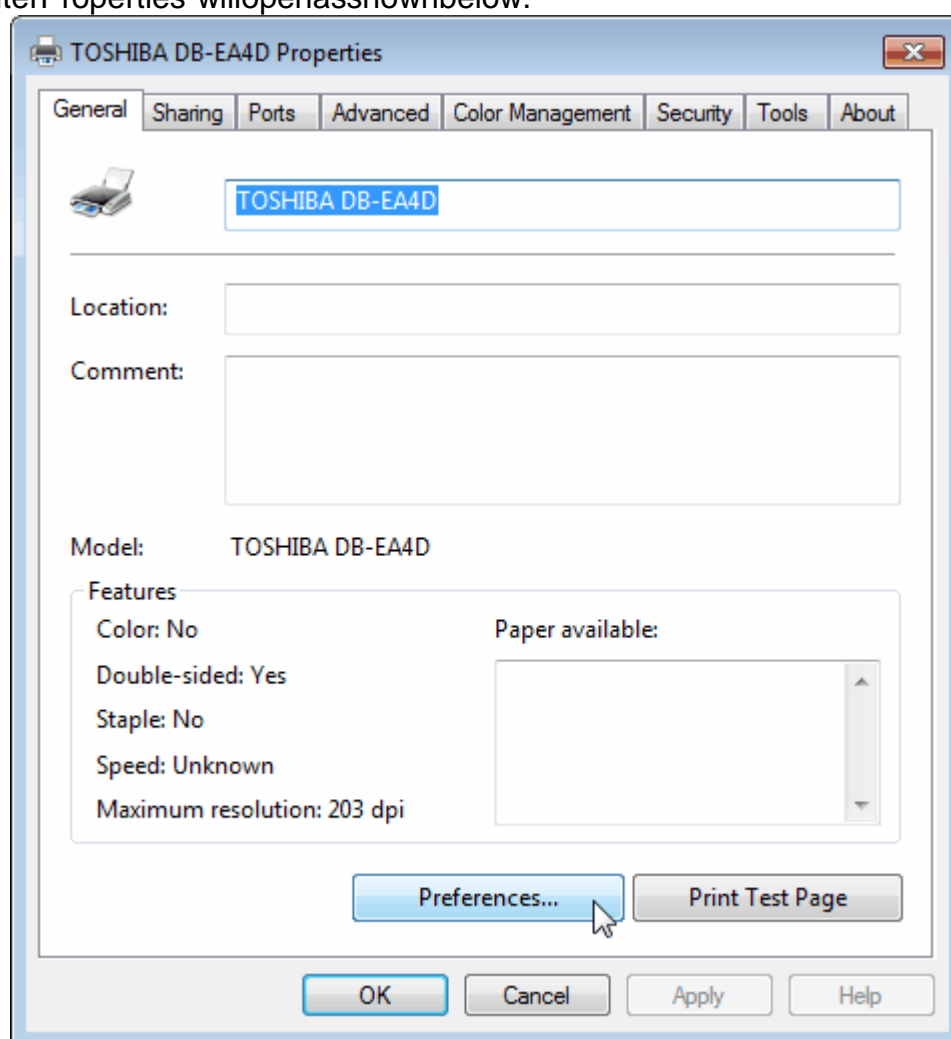
\*1 Availableonlyif"LabelsWithBlackMarks"iss elected.

\*2 Availableonlyif"variableprintspeed"isenab led.

Inordertoconfigureprinter'soption,clickright buttonandselect"Printer properties"onthe " **TOSHIBADB-EA4D** "icon toopenprinter'sproperties.

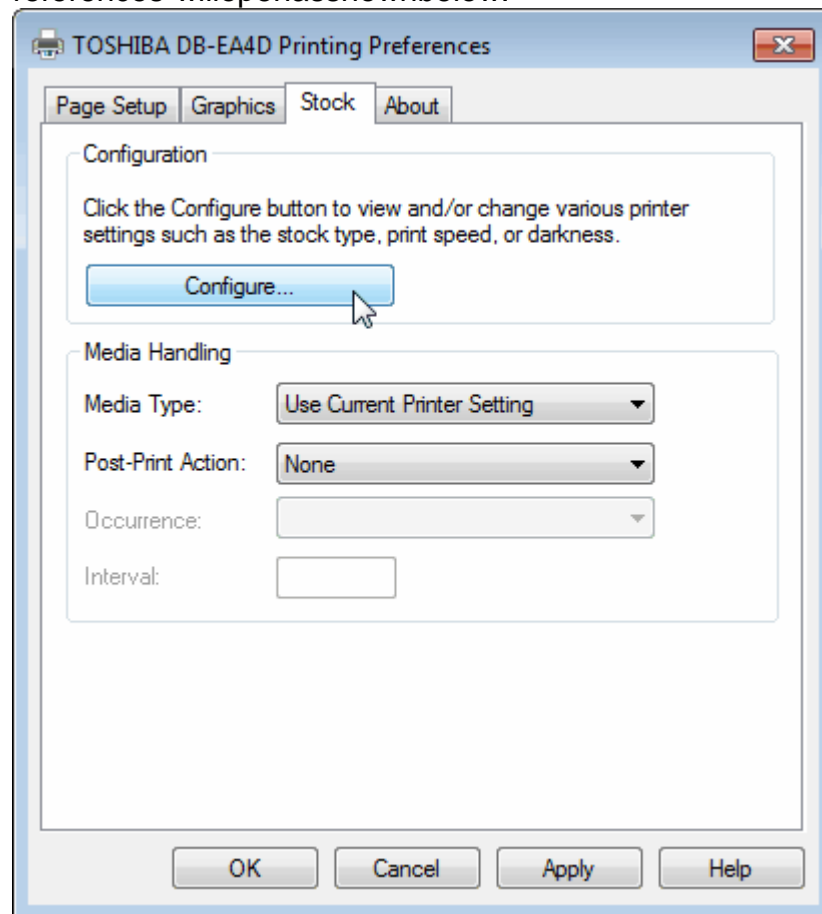


"PrinterProperties" will open as shown below.



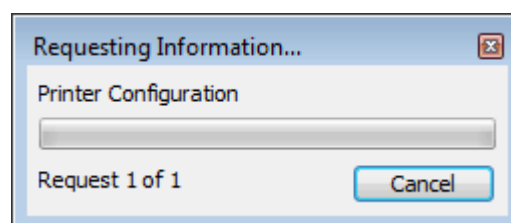
Click "Preferences...".

"PrintingPreferences"willopenasshownbelow.



Click"Configure..."

Belowwindowwillbeshownduringcommunicatingwithprinter.

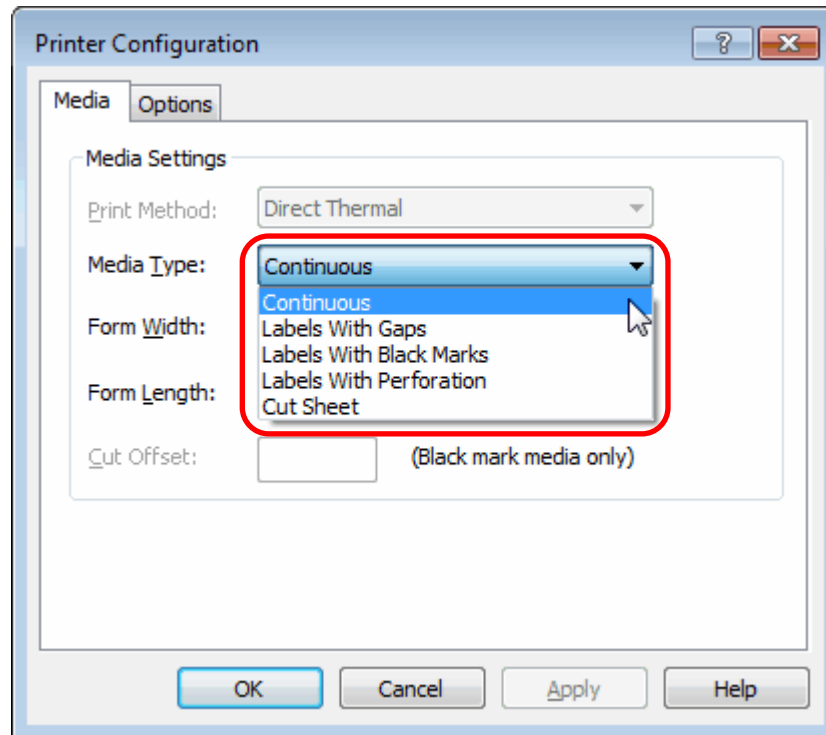


### 3.1.1. MediaSettings

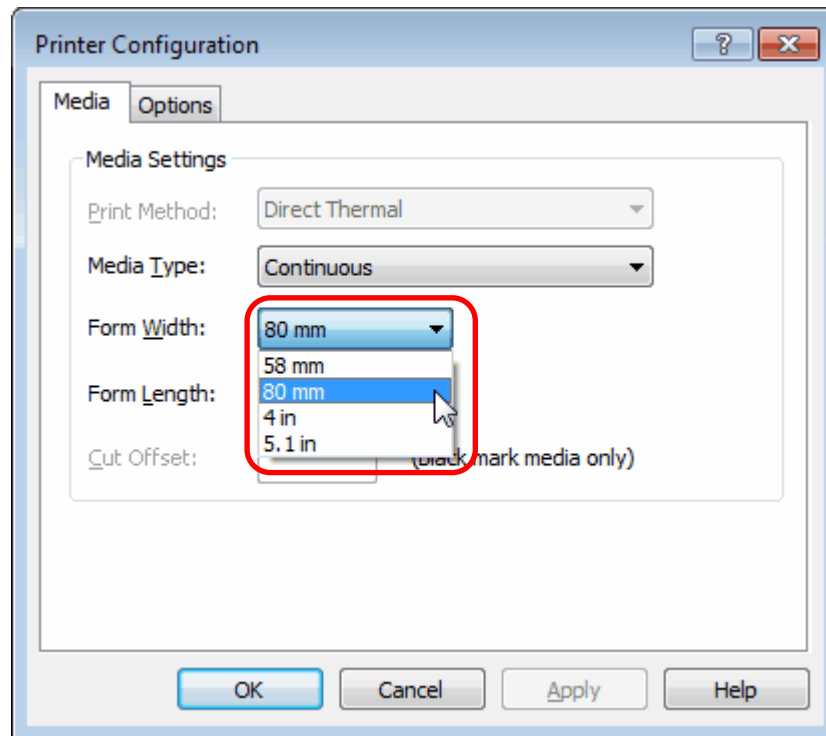
"PrinterConfiguration" will open and you'll see it as shown below.

In order to change its configurations, please follow

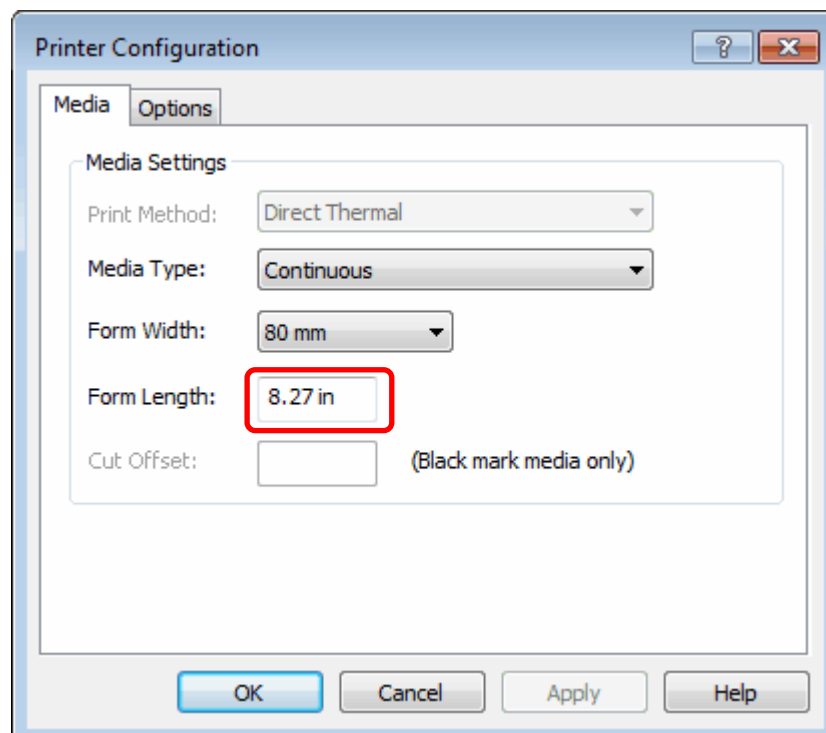
the operations below.



5 options are available for "Media Type" as shown above.

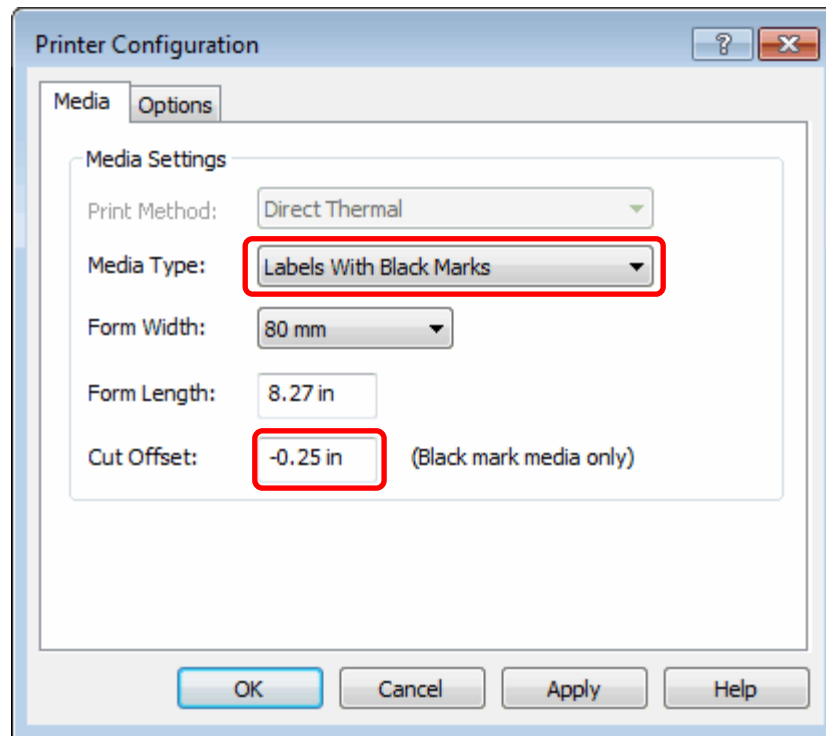


4 options are available for "Form Width" as shown above.



About "Form Length", you can input in the text box shown above.



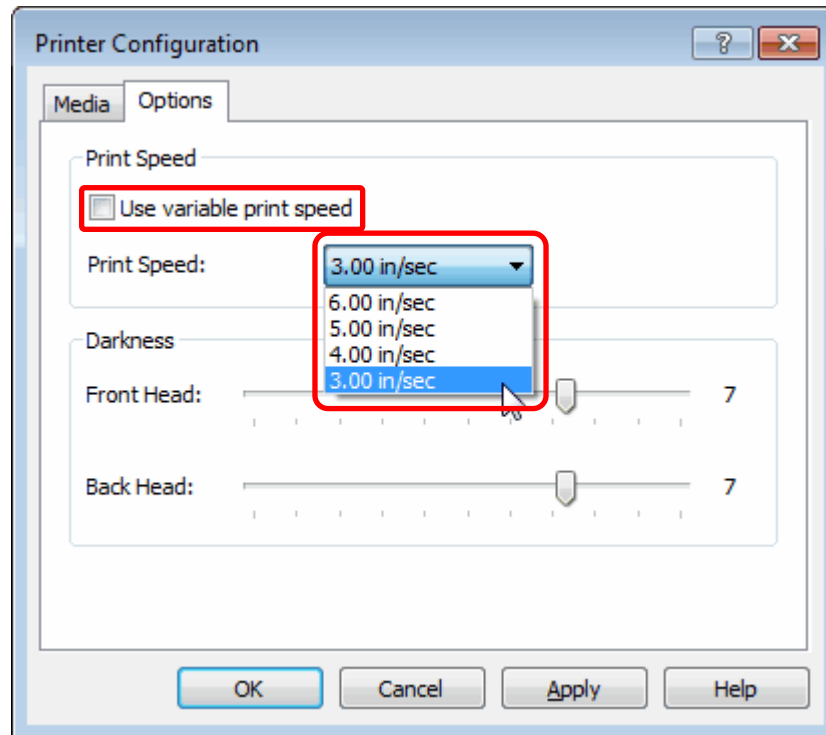


If you select "Labels With Black Marks" for "Media Type", you can define the "Cut Offset" which is the distance between black mark and the cut position. After you finish your setup, click "Apply" to change printer's configuration.

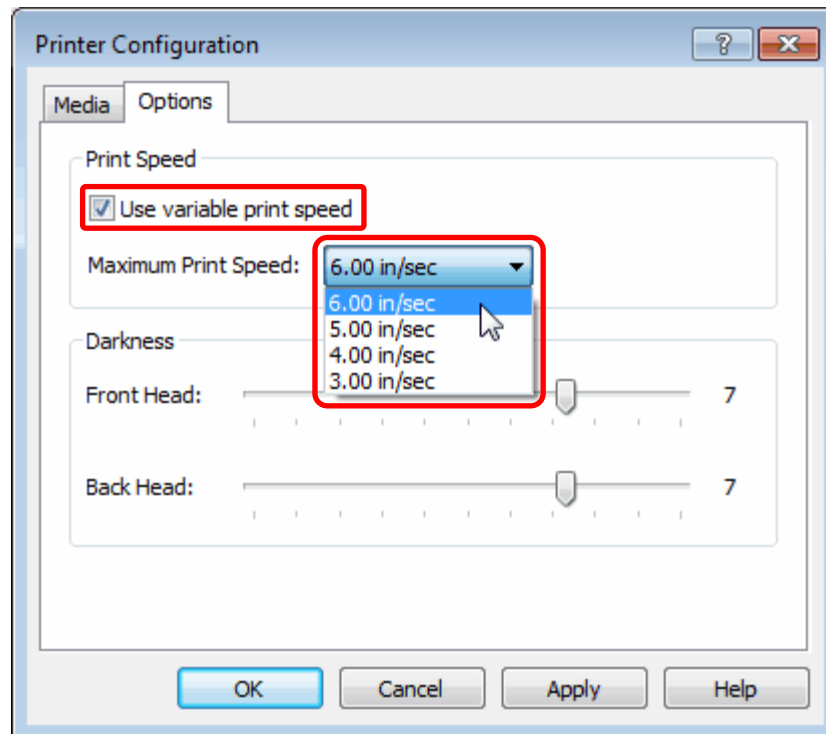
### 3.1.2. PrintSpeedandDarkness

Select "Options" tab and you'll see current configuration of "PrintSpeed" and "Darkness" as shown below.

In order to change those configurations, please follow the operations below.

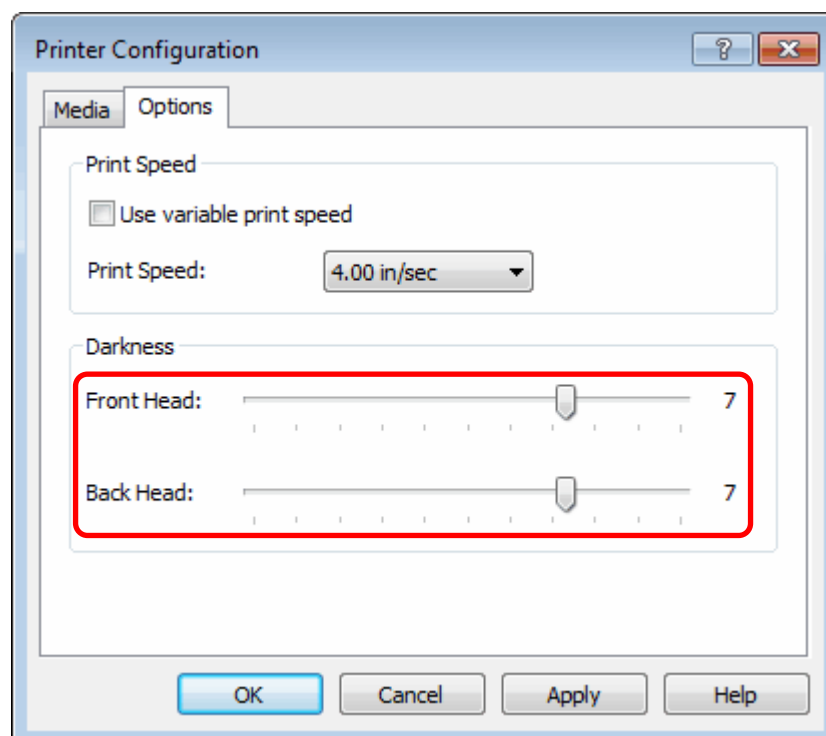


In case "VariablePrintSpeed" is disabled, "Print Speed" is available from 3.00 in/sec to 6.00 in/sec as shown above.



In case "VariablePrintSpeed" is enabled, printer printing speed. But you can specify printer's "Maximum Print Speed" from 3.00 in/sec to 6.00 in/sec as shown above.

will automatically adjust its maximum print speed from



About "Darkness" option, move the slider to left/right configuration.

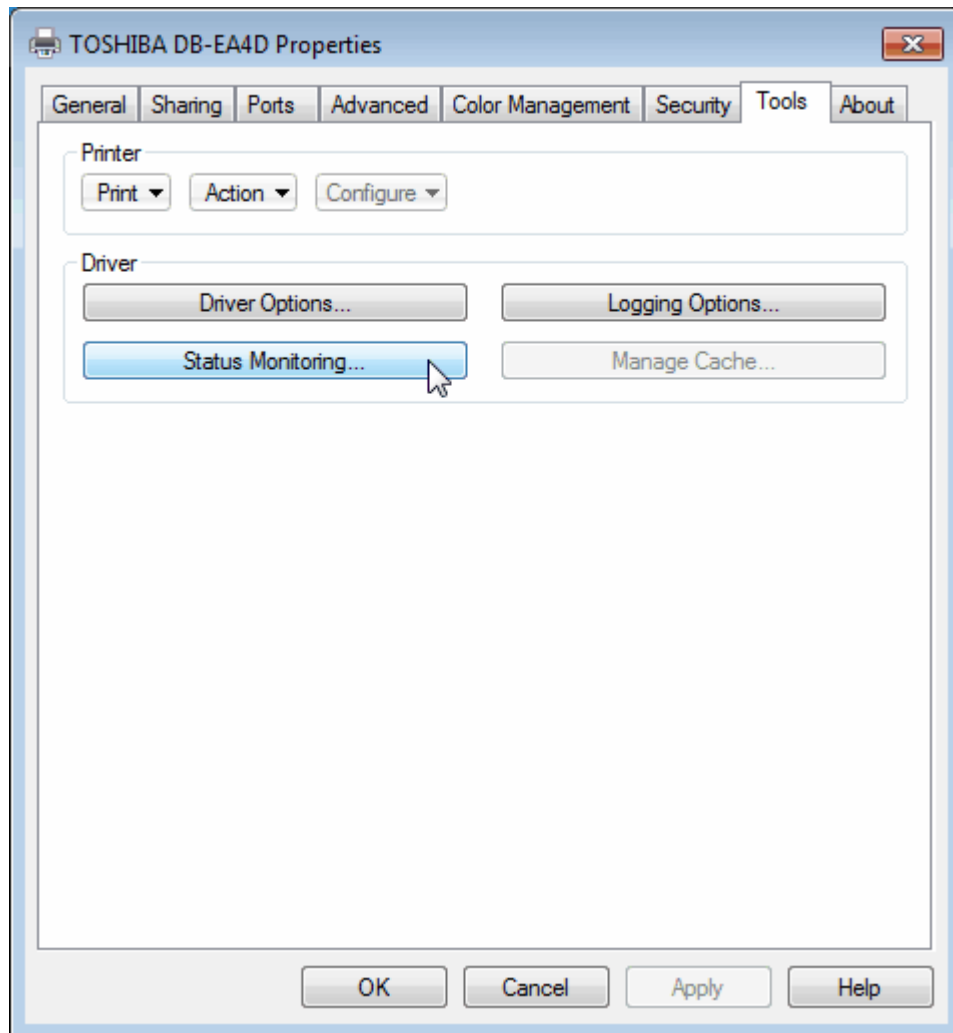
After you finish your setup, click "Apply" to change

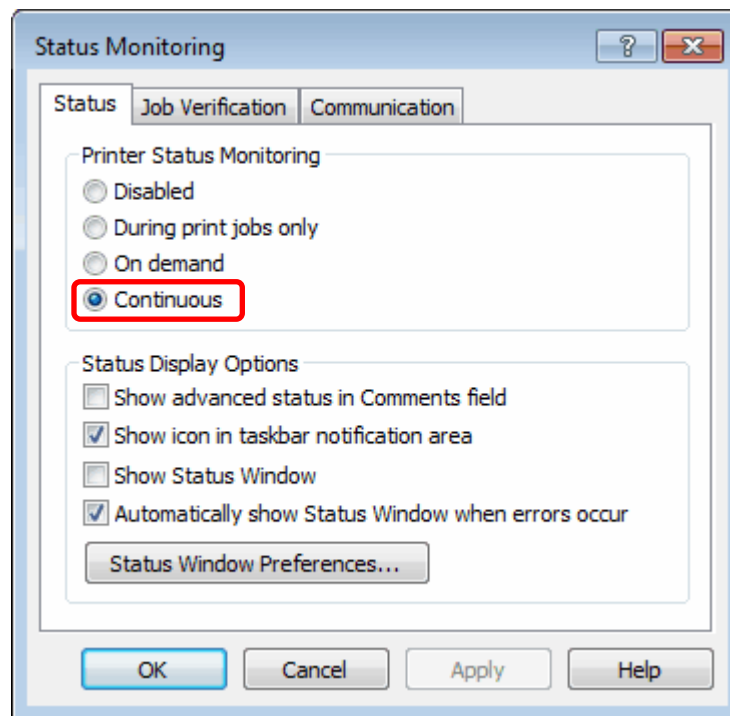
printer's configuration.

After you finish your setup, click "Apply" to change

### 3.2. PrinterStatus

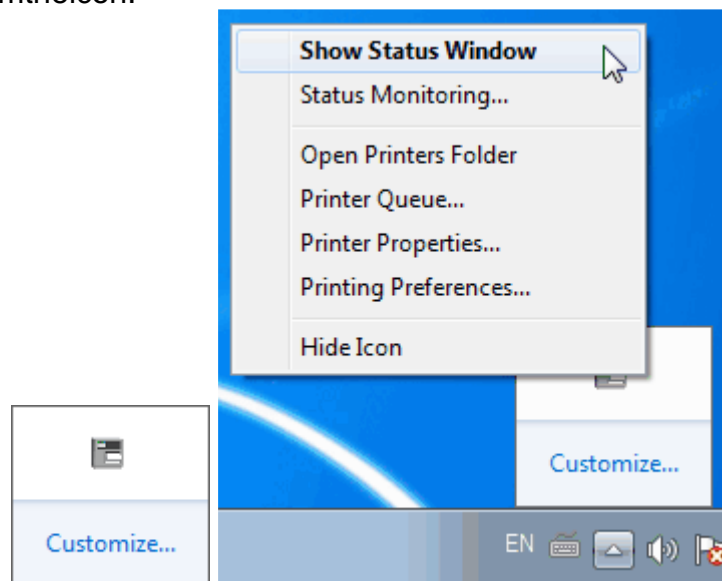
To check printer's status, please configure "Status Monitoring".  
Open printer's property and select "Tools" tab as shown below.



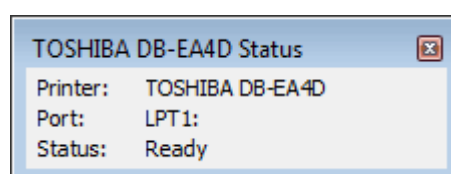


Here, select "Continuous" as shown above to see how this feature works. For the details of each option, please refer to the help.

An icon is shown in the taskbar notification area and you can open "Status Windows" from the icon.



Click right on the icon above to show a menu and select "Show Status Window" to show below window.



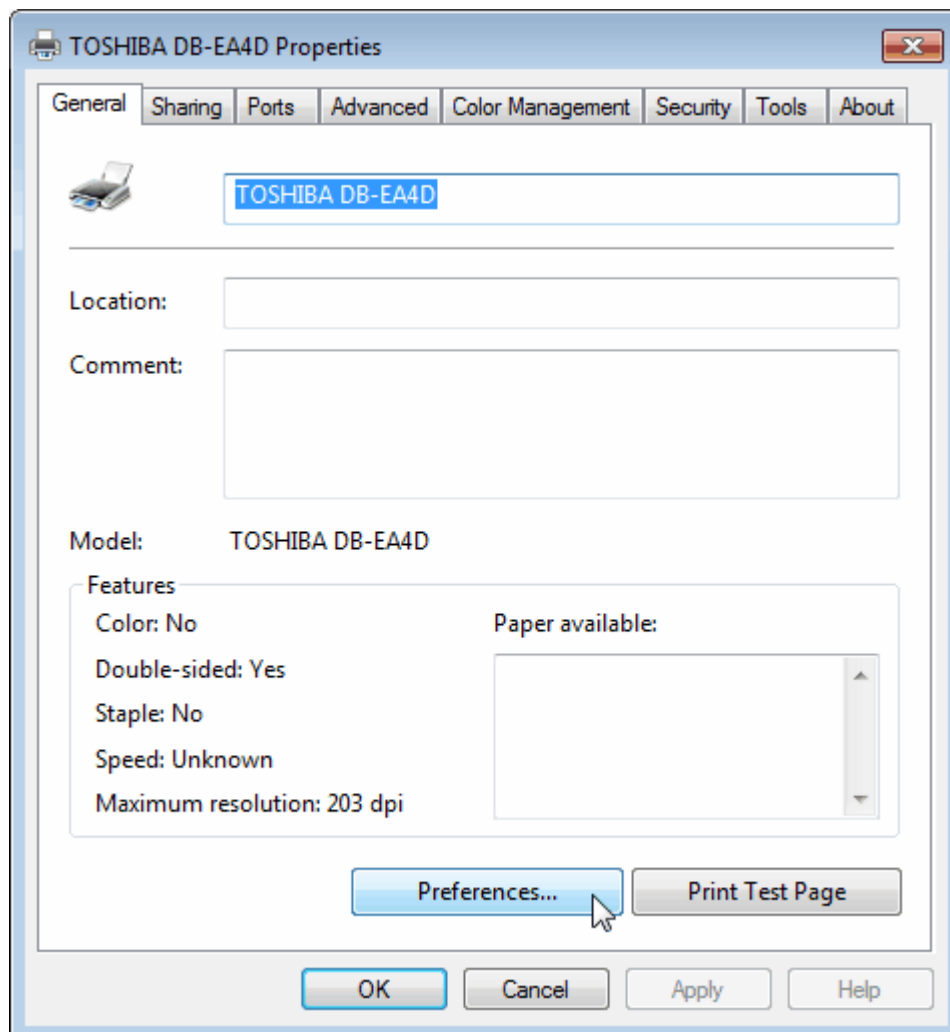
With regard to the other printer's status, please see below table for the details.

**Table3 -2Printer' s status and message**

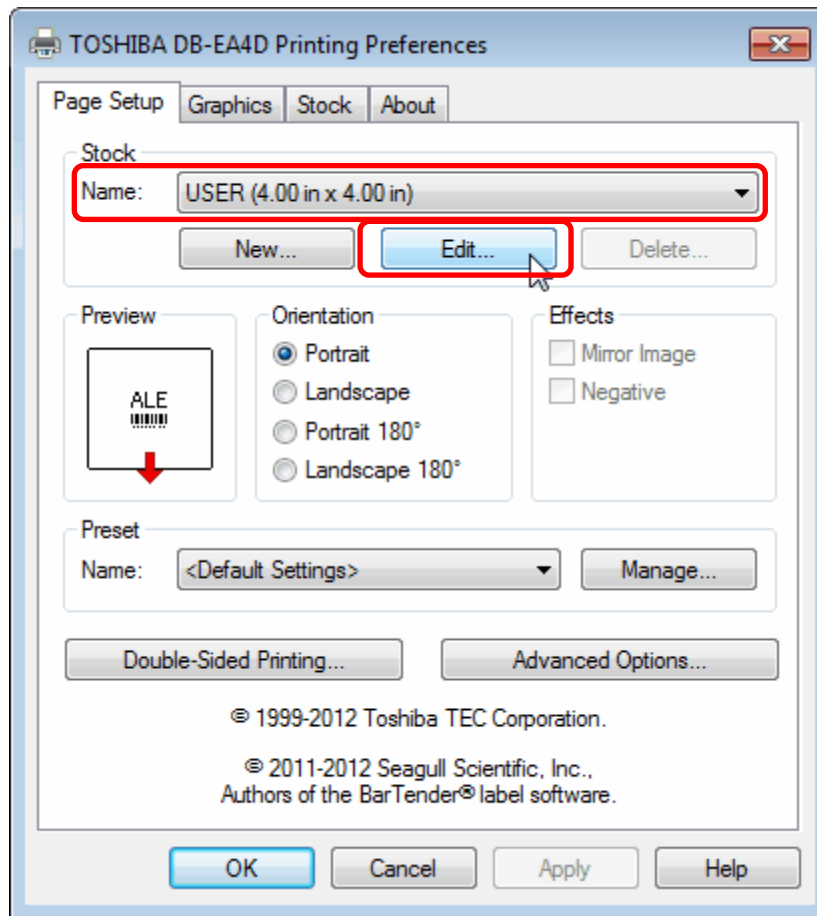
|         | Printer's Status                  | Message shown on Windows             |
|---------|-----------------------------------|--------------------------------------|
| Error   | PaperJamError                     | PaperJam                             |
|         | CutterJamError                    | CutterError                          |
|         | HeadTemperatureError              | HeadTemperatureHigh                  |
|         | BlackMarkError                    | BlackMarkDetectionError              |
|         | PaperEmpty                        | Out of paper                         |
|         | Cover open                        | Cover Open                           |
|         | Unable To Load Paper Error        | Out of paper, Paper Load Error       |
|         | CAM Motor Jam Error               | CAM Motor Jam Error                  |
|         | Label Error                       | Gap Detection Error                  |
|         | Perforation Error                 | Perforation Detection Error          |
|         | EEPROM Error                      | Memory Read/Write Error              |
| Warning | Thermal Head Error                | Head Error                           |
|         | Label Page Over Warning           | Ready, Data Exceeds Label Length     |
|         | Perforation Page Over Warning     | Ready, Data Exceeds Perforation Gap  |
|         | Cut Sheet Page Over Warning       | Ready, Data Exceeds Cut Sheet Length |
|         | Black Mark Page Over Warning      | Ready, Data Exceeds Black Mark       |
|         | Document Length Page Over Warning | Ready, Data Exceeds Document Length  |
|         | 24V Anomaly Warning               | Ready, Power Supply Warning          |
|         | Head Temperature High Warning     | Ready, Print Head Overheated Warning |
|         | NonCG Warning                     | Ready, NonCG Warning                 |
|         | Sensor Adjustment Fail Warning    | Ready, Sensor Adjustment Warning     |
|         | EEPROM Warning                    | Ready, Memory Warning                |
|         | Thermal Head Warning              | Ready, Print Head Warning            |

### 3.3.DeviceSetting

To configure your media to print, open "Printer Properties" as shown below.



Click "Preferences...".

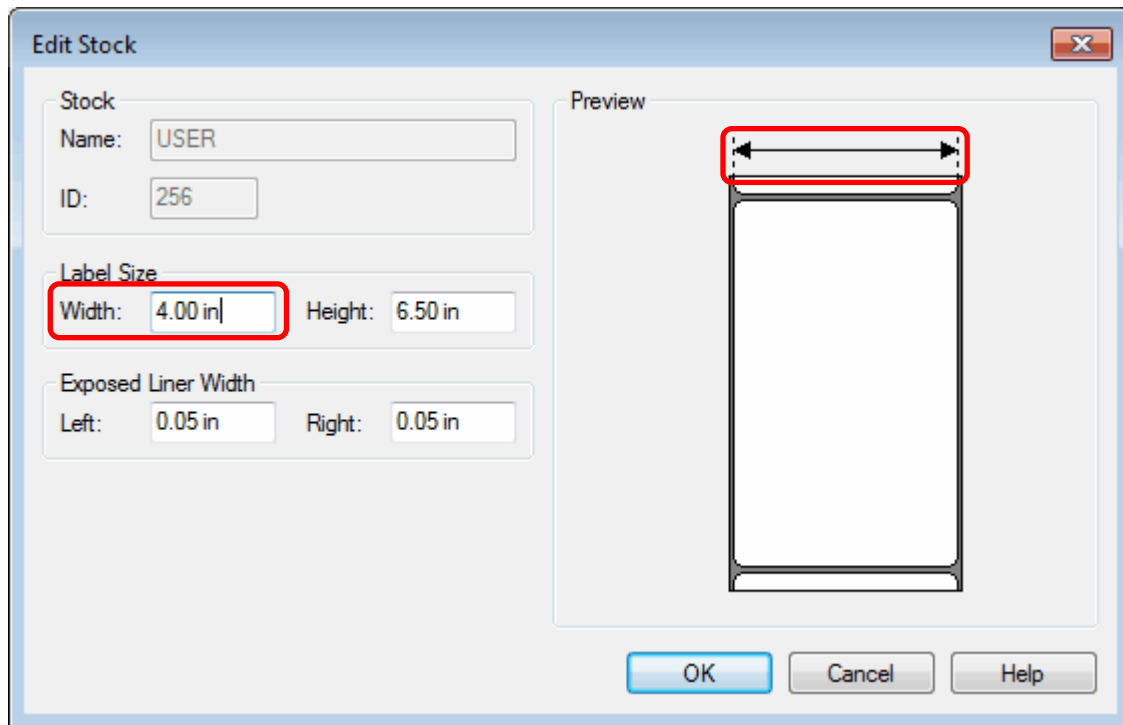


In this configuration, the media to print is called as "Stock" as shown above, and we'll give you the example how to configure your "media" with "USER (4.00 in x 4.00 in)" stock.

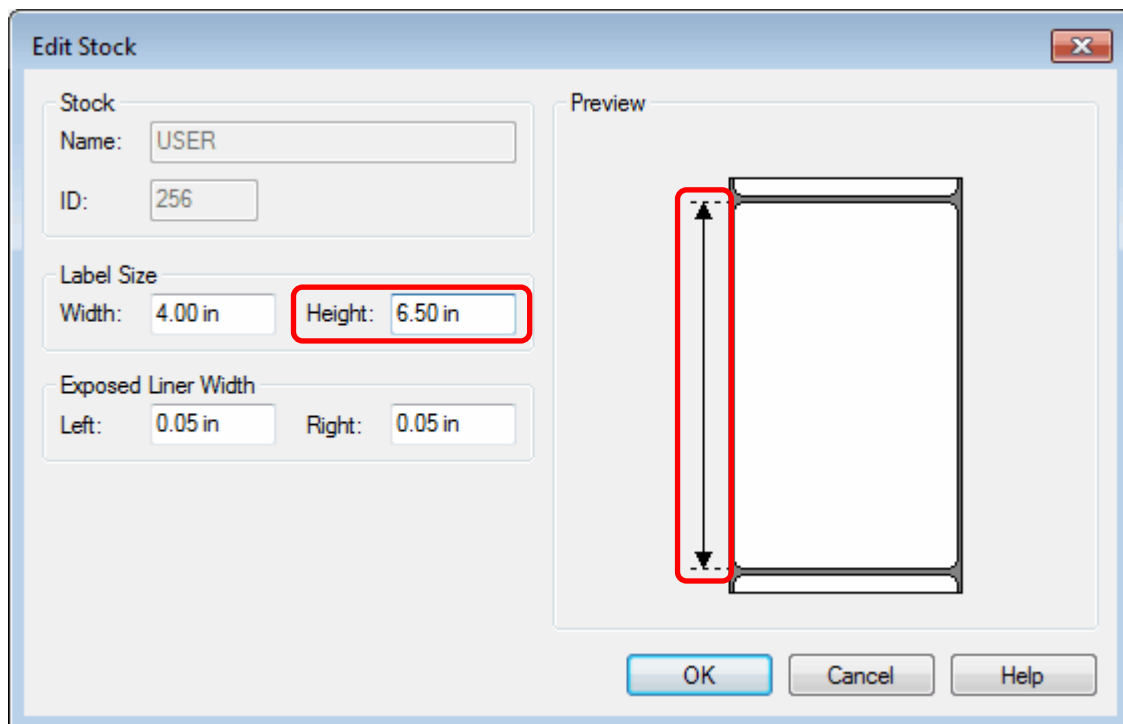
\*"USER (4.00 in x 4.00 in)" is the only configurable stock by default but you can create any new stock on this "Page Setup" tab.

Click "Edit..." to configure.



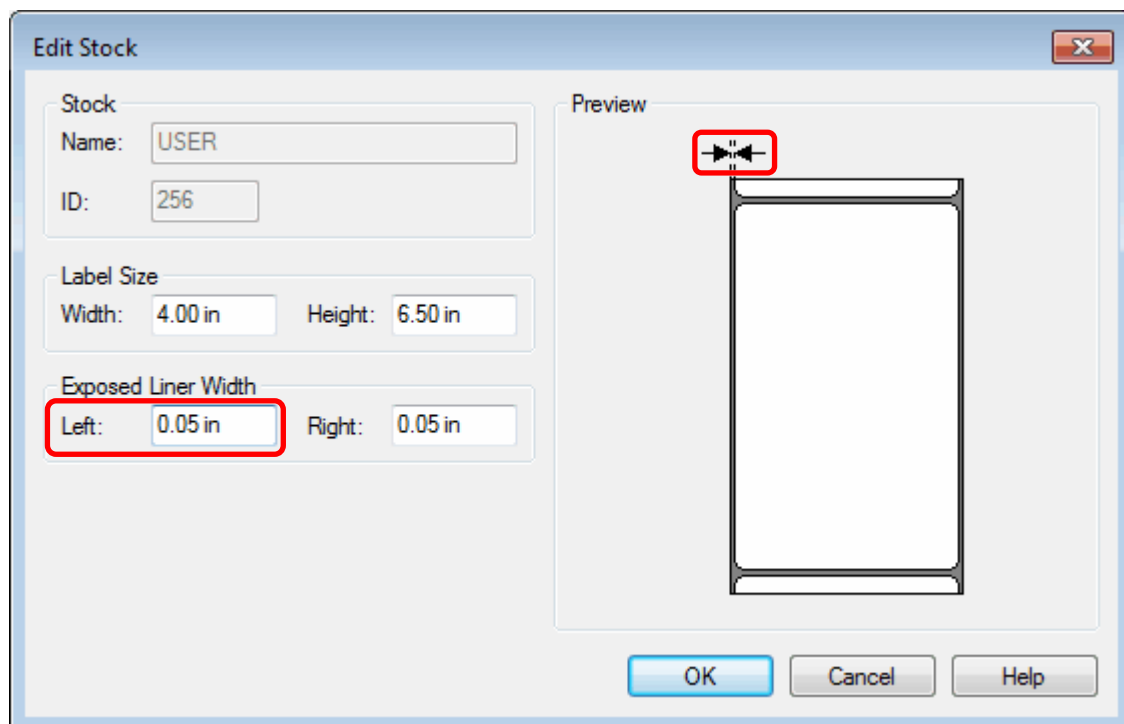


Input the "Width" of your media.

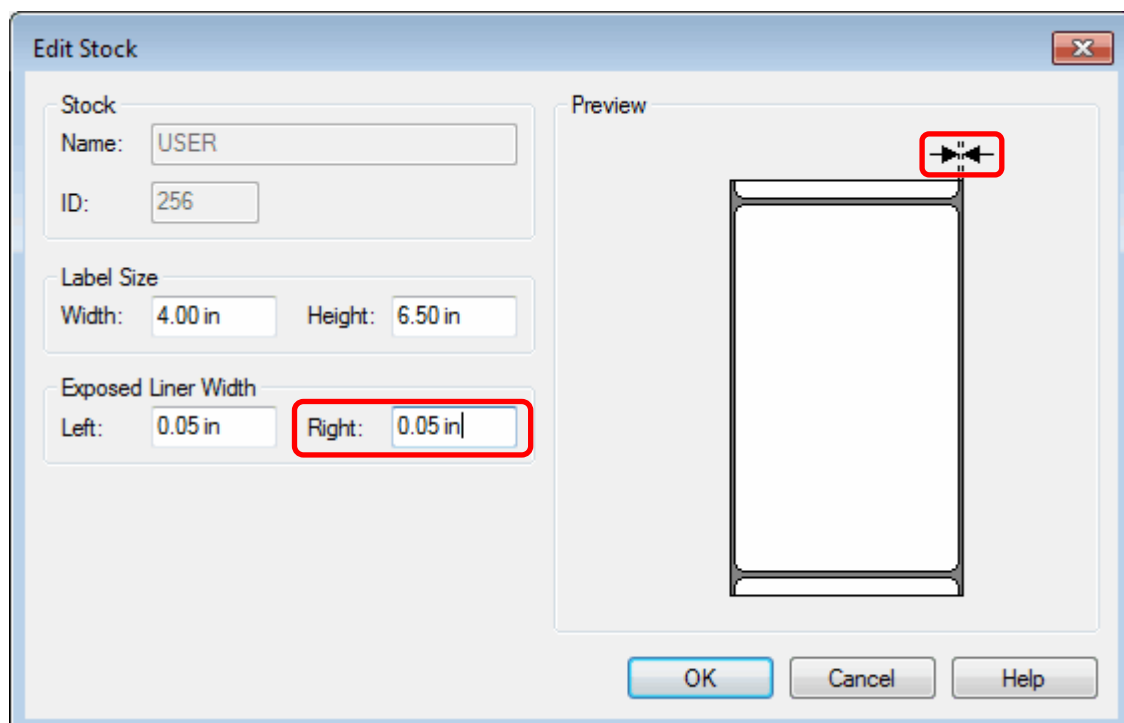


Input the "Height" of your media.

If your media is "Label" type and has "Liner", please set below sizes.



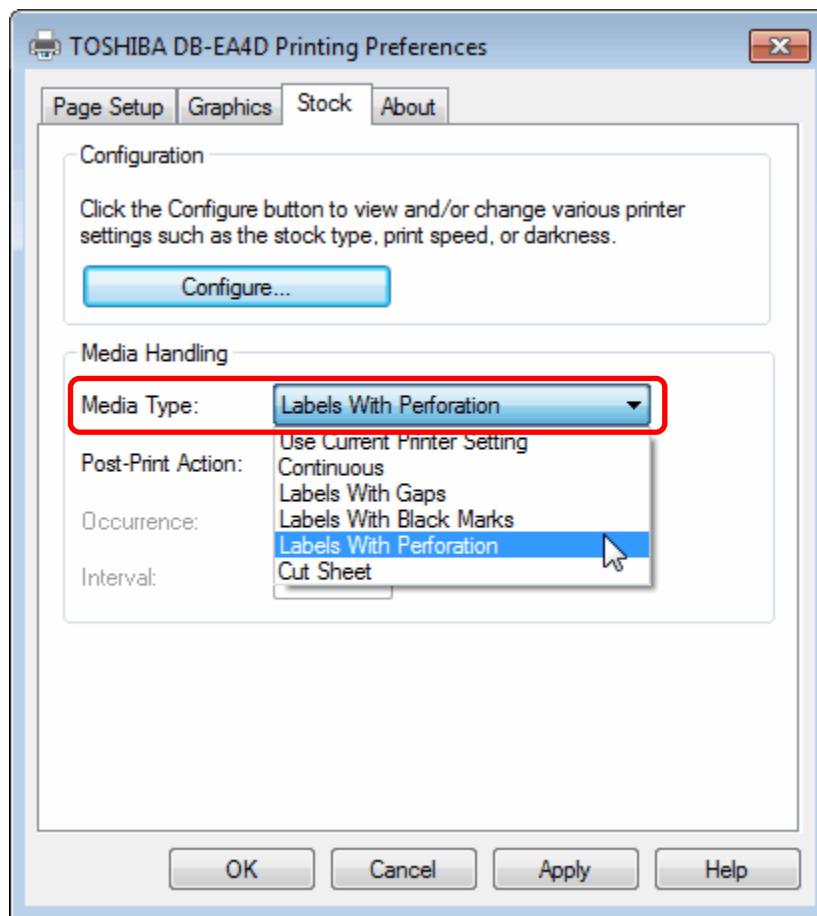
Input the "Width(Left)" of exposed liner.



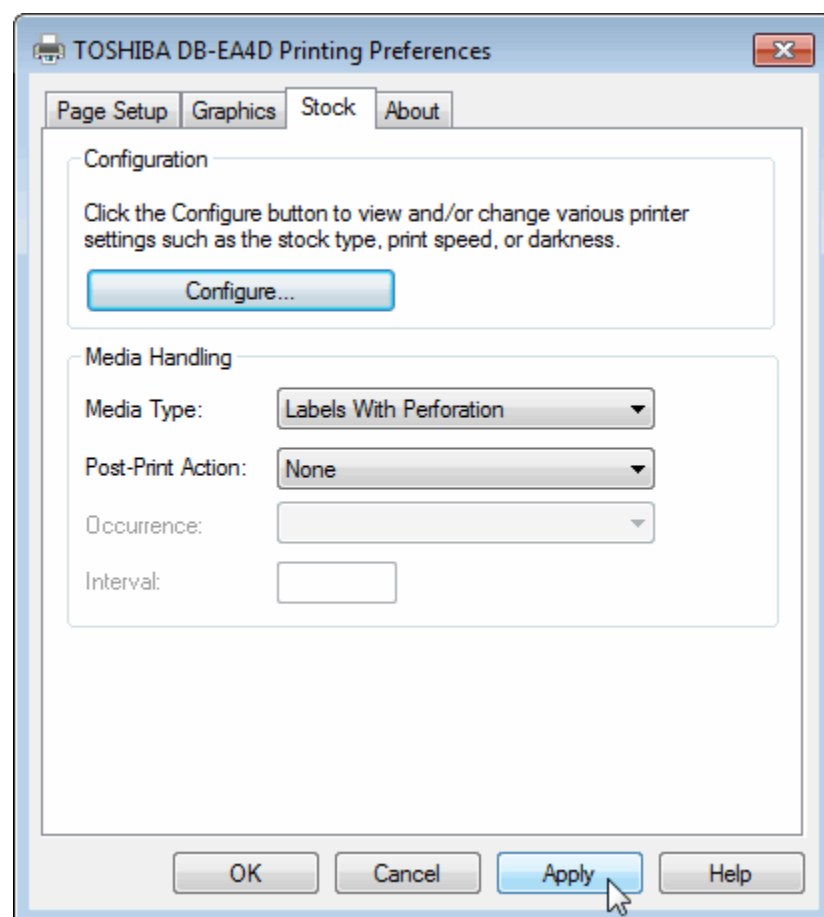
Input the "Width(Right)" of exposed liner.

Note) If your printer works with perforation paper (with hole), please see below how to configure.

Switch to "Stock" tab on "Printing Preferences".



Select "Labels With Perforation".

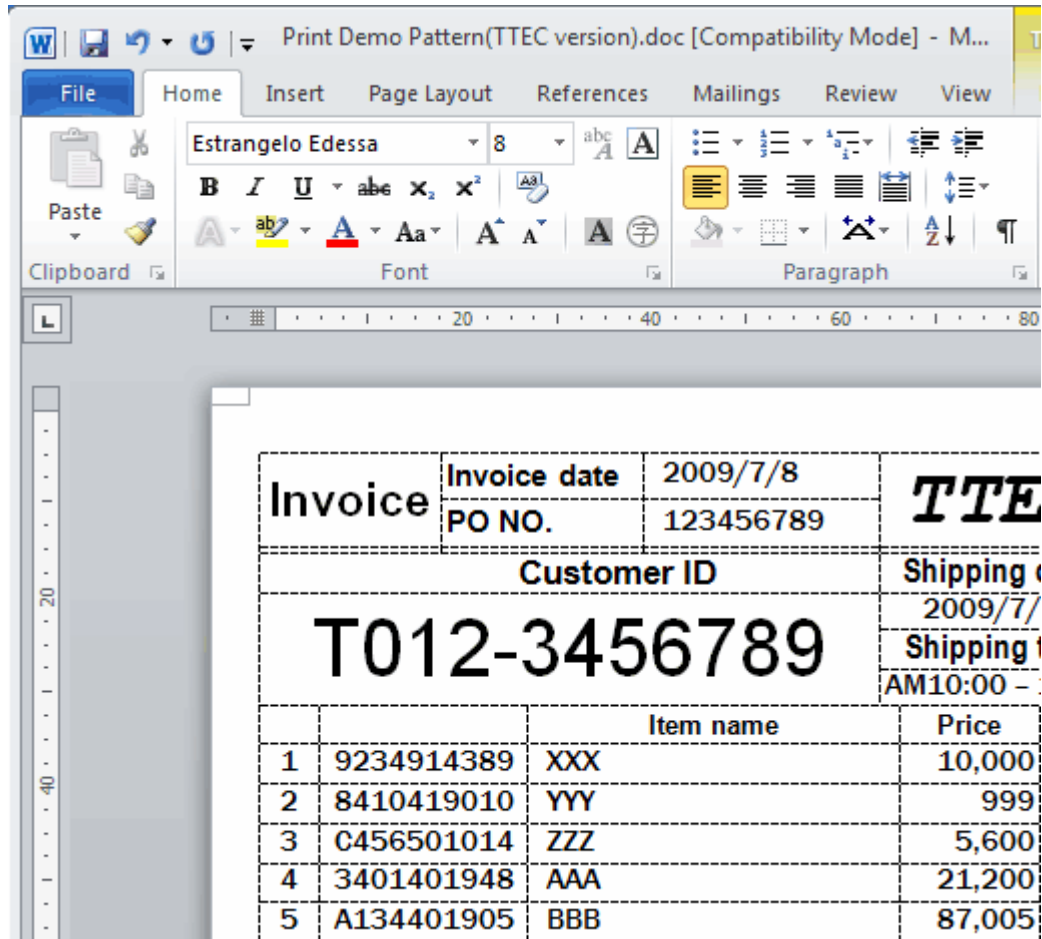


Click "Apply" or "OK" to finish.

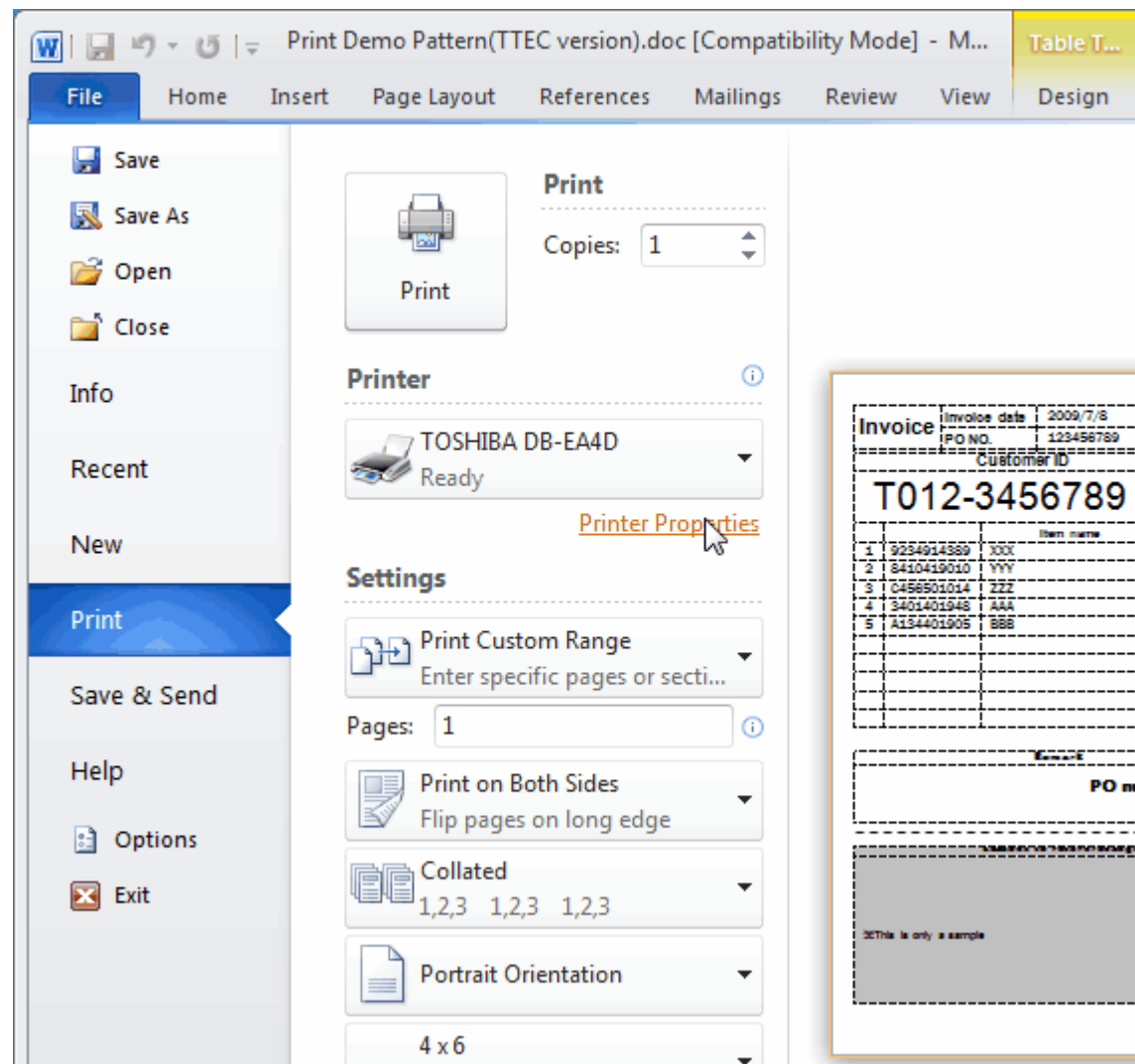
### 3.4.DocumentPrinting

Please refer to below operation to print with "Word" document.

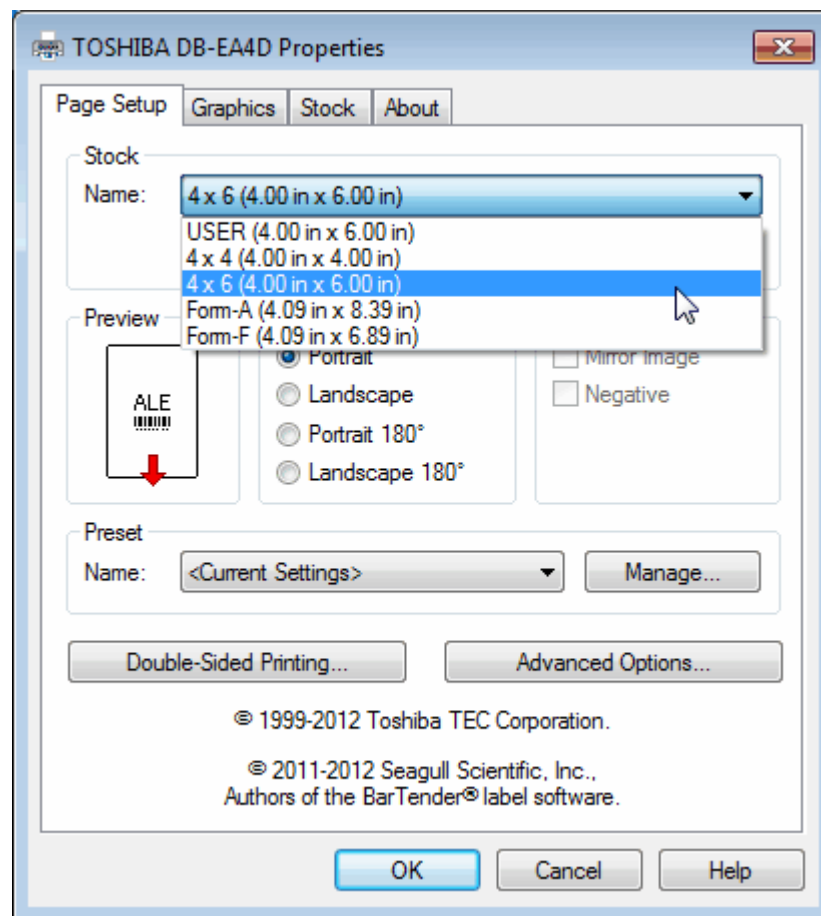
Open a document with "Microsoft Word".



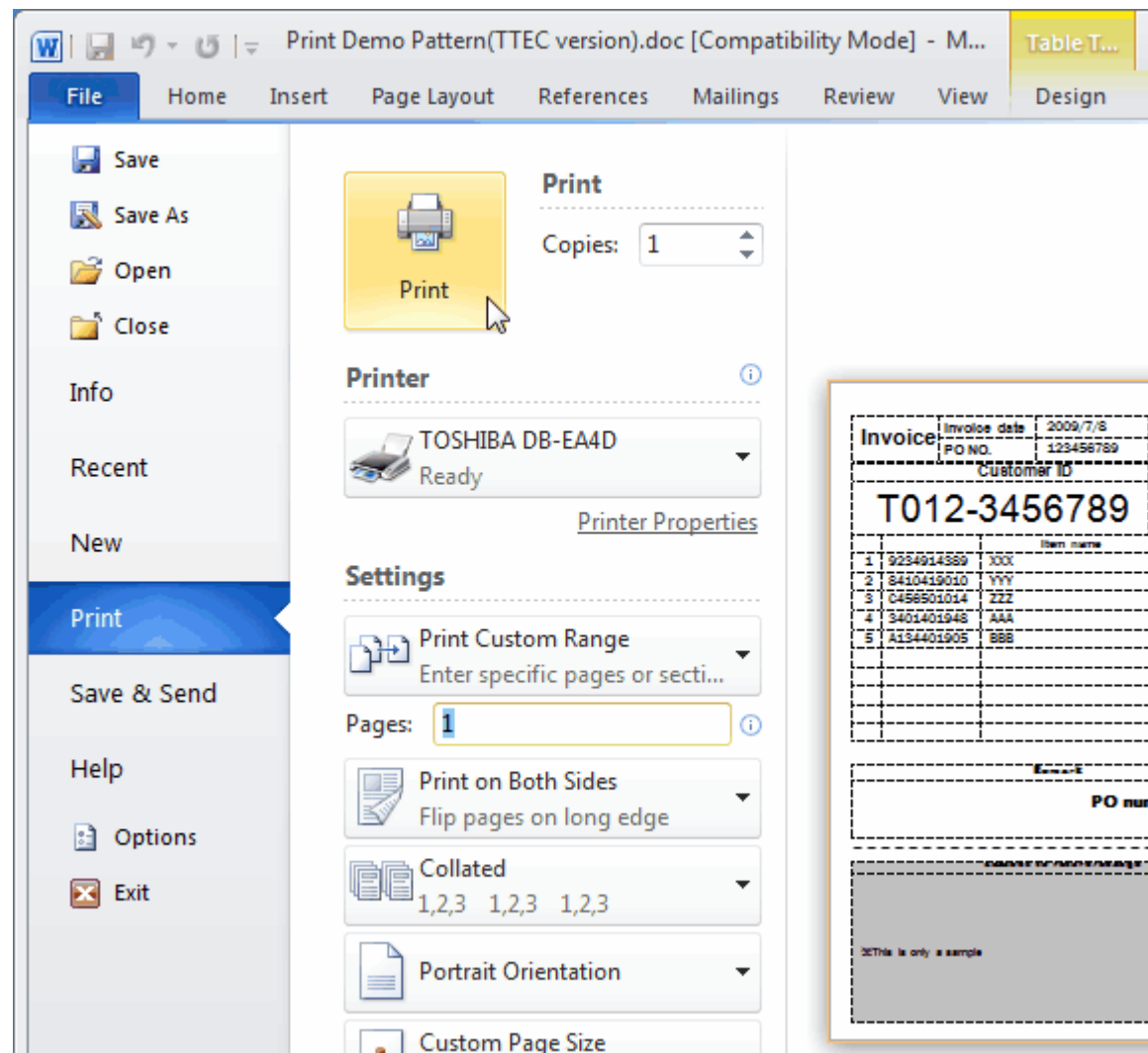
Point "File" menu and "Print" option.  
 Select "TOSHIBADB-EA4D" and click "Printer Properties".



Select the stock type with which your printer works.



Click "OK" to close.




Click "Print" to print the document.






Below is print result.

|                     |              |                 |             |
|---------------------|--------------|-----------------|-------------|
| <b>Invoice</b>      | Invoice date | 2009/7/8        | <b>TTEC</b> |
|                     | PO NO.       | 123456789       |             |
| Customer ID         |              | Shipping date   |             |
| <b>T012-3456789</b> |              | 2009/7/15       |             |
|                     |              | Shipping time   |             |
|                     |              | AM10:00 - 11:00 |             |
|                     |              | Item name       | Price Qty   |
| 1                   | 9234914389   | XXX             | 10,000 1    |
| 2                   | 8410419010   | YYY             | 999 1       |
| 3                   | C456501014   | ZZZ             | 5,600 1     |
| 4                   | 3401401948   | AAA             | 21,200 1    |
| 5                   | A134401905   | BBB             | 87,005 1    |
|                     |              |                 |             |
|                     |              |                 |             |
|                     |              |                 |             |
|                     |              |                 |             |

|  |
|--|
| Remark   |
| PO numbers  |

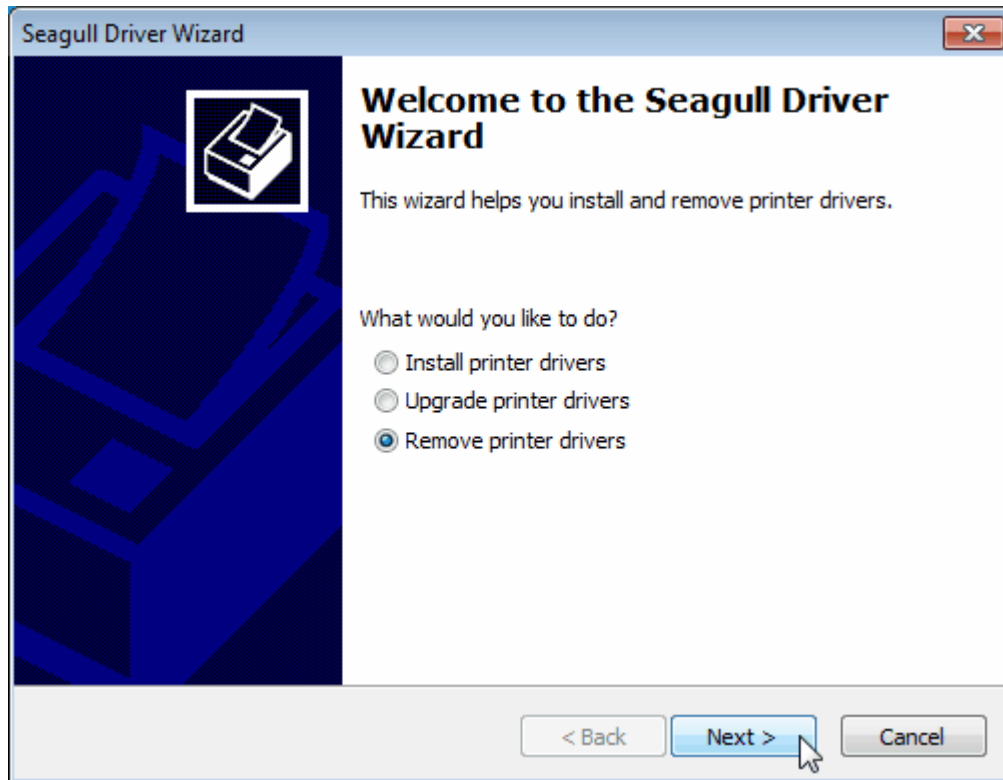
|                          |
|--------------------------|
| Reasons to return/change |
| ※This is only a sample   |

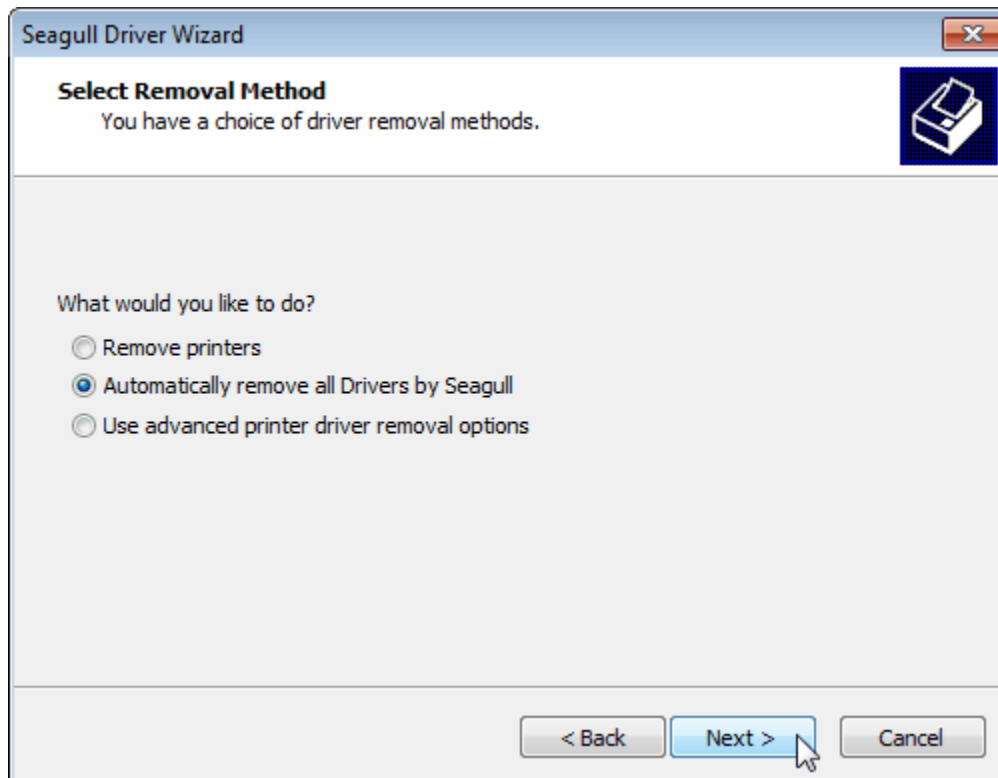
|  |   |           |                    |     |                          |                               |            |   |
|--|---|-----------|--------------------|-----|--------------------------|-------------------------------|------------|---|
| <b>Invoice</b>   | Invoice date  | 2009/7/8  | <b><i>TTEC</i></b> |     |                          |                               |            |   |
|  | PO NO.  | 123456789 |                    |     |                          |                               |            |   |
| Customer ID  |   |           | Shipping date      |     |                          |                               |            |   |
| <b>T012-3456789</b>  |   |           | 2009/7/15          |     |                          |                               |            |   |
|  |   |           | Shipping time      |     |                          |                               |            |   |
|  |   |           | AM10:00 - 11:00    |     |                          |                               |            |   |
|  |   | Item name | Price              | Qty |                          |                               |            |   |
| 1  | 9234914389  | XXX       | 10,000             | 1   |                          |                               |            |   |
| 2  | 8410419010  | YYY       | 999                | 1   |                          |                               |            |   |
| 3  | C456501014  | ZZZ       | 5,600              | 1   |                          |                               |            |   |
| 4  | 3401401948  | AAA       | 21,200             | 1   |                          |                               |            |   |
| 5  | A134401905  | BBB       | 87,005             | 1   |                          |                               |            |   |
|  |   |           |                    |     |                          |                               |            |   |
|  |   |           |                    |     |                          |                               |            |   |
|  |   |           |                    |     |                          |                               |            |   |
|  |   |           |                    |     |                          |                               |            |   |
|  |   |           |                    |     |                          |                               |            |   |
|  |   |           |                    |     |                          |                               |            |   |
| <table border="1"> <tr> <td colspan="2">Remark</td> </tr> <tr> <td>PO numbers</td> <td></td> </tr> </table> |   |           |                    |     | Remark                   |                               | PO numbers |  |
| Remark   |   |           |                    |     |                          |                               |            |   |
| PO numbers   |  |           |                    |     |                          |                               |            |   |
| -----  |   |           |                    |     |                          |                               |            |   |
| <table border="1"> <tr> <td>Reasons to return/change</td> </tr> <tr> <td> <p>※This is only a sample</p> </td> </tr> </table>   |   |           |                    |     | Reasons to return/change | <p>※This is only a sample</p> |            |   |
| Reasons to return/change   |   |           |                    |     |                          |                               |            |   |
| <p>※This is only a sample</p>  |   |           |                    |     |                          |                               |            |   |

## 4.Un-installationofPrinterDriver

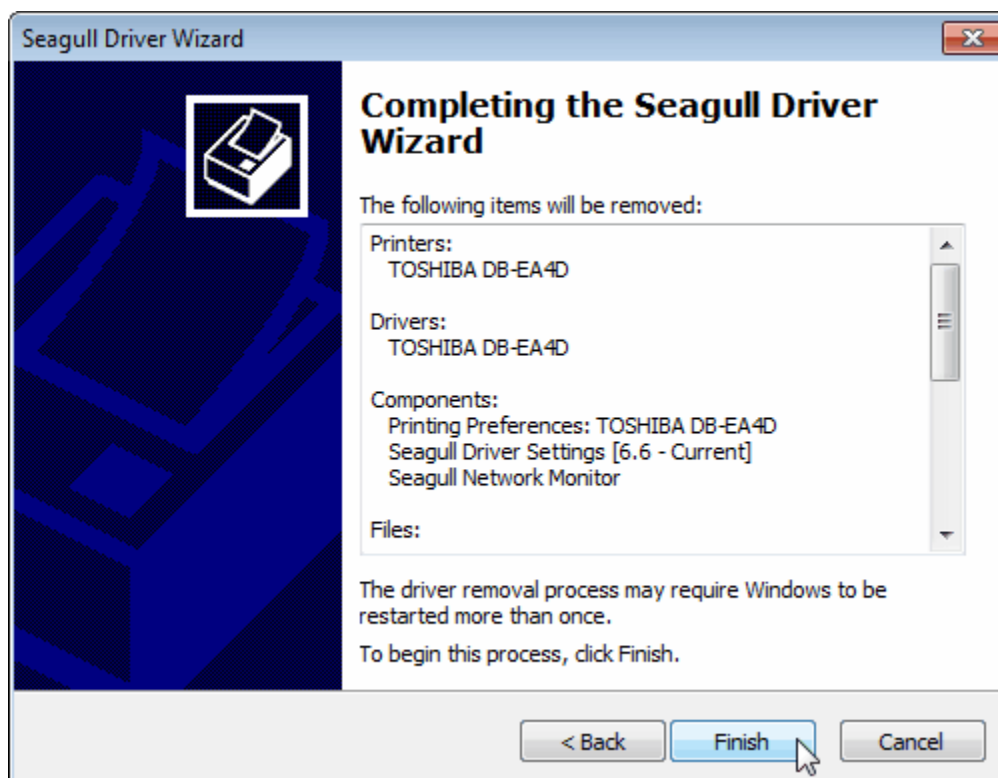
To uninstall printer driver, run your new printer driver package to start installation process as shown in "2.1 Installation for Windows 7 (32-bit, 64-bit)".

When you see below dialog, please select "Remove printer drivers" and click "Next >" to proceed.

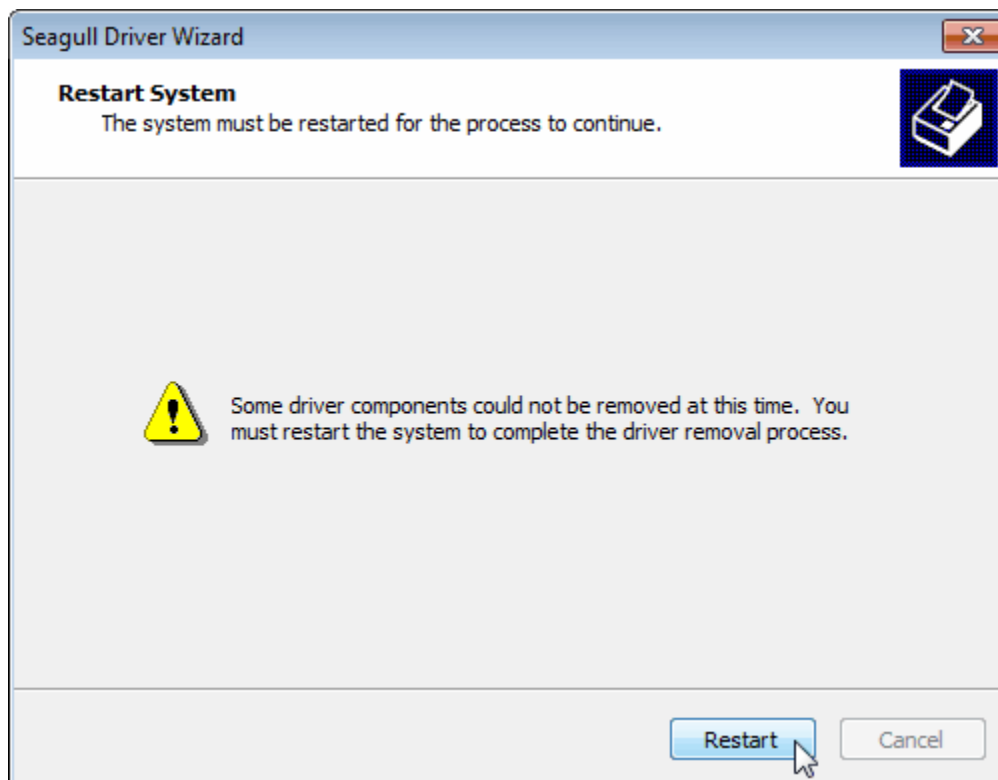




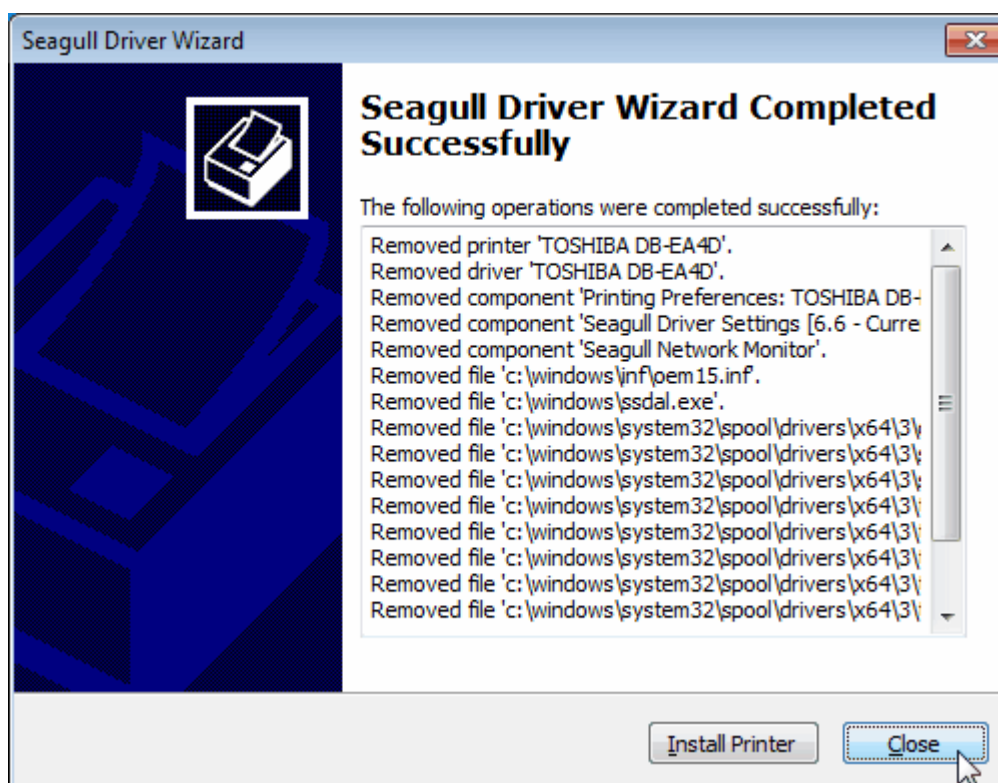
Select "Automatically remove all Drivers by Seagull" and click "Next >" to proceed.



Click "Finish" to complete the Wizard and start removing printer driver.



Click "Restart".



After restarting your system, removal of printer driver completes. Click "Close" to complete.



**TOSHIBA TEC CORPORATION**